

**1997 DIRECTOR'S SURVEY SUMMARY DATA**  
 Raw data reported outside brackets (frequencies inside)

**NOTE ON INTERPRETING THIS SUMMARY:** There is missing data for nearly every question in this year's survey, most Directors skip a question or two. The result is that percentages may not add up to 100 for some questions. Please assume that the differences indicate missing data, or "no response" to a question. Numbers correspond to questions on survey, those that have been omitted are highlighted in comments. Thank you!

**DEMOGRAPHIC INFORMATION**

**Director's Gender**

Male 175 (52.9%)  
 Female 148 (44.7%)

**Director's Racial/Ethnic Identification**

African American 17 (5.1%)  
 Asian American 2 (0.6%)  
 Hispanic American 7 (2.1%)  
 Native American 3 (0.9%)  
 White/Caucasian 295 (89.1%)  
 Other 1 (0.3%)  
 No response 6 (1.8%)

Male directors continue to be in the majority but the figure has changed drastically in recent years. It is anticipated that female directors will soon outnumber males. In 1996-1997, 19 of the 25 new directors were women. Also, 9% of directors identify themselves as non-caucasian and 17% of the new directors hired in the past year were non-caucasian so the demographics are changing in this way as well.

**SCHOOL SIZE**

	<u>Under 2,500</u> n = 60	<u>2,500 - 7,500</u> n = 92	<u>7,500 - 15,000</u> n = 79	<u>Over 15,000</u> n = 95	<u>TOTAL</u> n = 331	<u>COMMENTS</u>
1. Centers that charge fees for the following services:						Annual income generated
a) Personal counseling to students	4 (6.7%)	3 (3.3%)	12 (15.2%)	20 (21.1%)	39 (11.8%)	x= \$26,000 Range 22K-110K
b) Career counseling to students	1 (1.8%)	1 (1.1%)	3 (3.9%)	11 (12.5%)	16 (5.1%)	x= \$2,750 Range 500-10K
c) Career testing to students	1 (1.8%)	13 (14.6%)	25 (32.9%)	37 (42.0%)	77 (24.6%)	x= \$1,788 Range 10-10K
d) Personality testing to students	1 (1.8%)	7 (7.8%)	28 (36.4%)	25 (27.5%)	62 (19.4%)	x=\$1,490 Range 75 - 10K
2. Centers that collect third party payments for personal counseling:	2 (3.3%)	0 (0.0%)	5 (6.7%)	8 (8.4%)	15 (4.6%)	Down 2.6% since 1995
3. Centers that are fully or partially supported by a mandatory fee:	17 (28.8%)	31 (34.4%)	32 (68.1%)	49 (52.1%)	132 (40.4%)	Based on total data, 15% are fully supported by a mandatory fee, 24% are partially supported and 60% are not supported by a fee.
4. Centers that have received a FIPSE grant:	34 (59.6%)	36 (40.4%)	33 (42.3%)	48 (53.3%)	151 (47.5%)	
5. Centers receiving other grants to support counseling services:	9 (15.5%)	12 (13.2%)	15 (19.0%)	18 (19.8%)	55 (17.0%)	See Appendix A
6. Centers taking innovative action to earn income:	3 (5.0%)	17 (18.7%)	15 (19.2%)	28 (31.8%)	63 (19.6%)	See Appendix B
7. How Center budgets have fared in the past year:						
<b>Salaries</b>						
a) Increased above the cost of living	7 (12.5%)	6 (6.7%)	7 (9.2%)	8 (8.8%)	28 (8.8%)	
b) Stayed about even with the cost of living	32 (57.1%)	49 (55.1%)	40 (52.6%)	43 (47.3%)	166 (52.4%)	
c) Increased but did not keep up with the cost of living	16 (28.6%)	32 (36.0%)	22 (28.9%)	38 (41.8%)	110 (34.7%)	
d) Salaries reduced	1 (1.8%)	2 (2.2%)	7 (9.2%)	2 (2.2%)	13 (4.1%)	

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
<b>Other Costs Budget:</b>						
a) Increased	7 (11.9%)	17 (18.7%)	11 (14.3%)	24 (26.1%)	59 (18.3%)	
b) Increased but lost ground to the cost of living	7 (11.9%)	12 (13.2%)	14 (18.2%)	7 (7.6%)	40 (12.4%)	
c) Remained the same	30 (50.8%)	51 (56.0%)	42 (54.5%)	44 (47.8%)	170 (52.6%)	
d) Decreased	15 (25.4%)	11 (12.1%)	10 (13.0%)	17 (18.5%)	54 (16.7%)	
8. Professional development money available for the following staff members:						
						Money available per person
a) Director	51 (86.4%)	80 (88.9%)	75 (94.9%)	90 (95.7%)	301 (92.0%)	x= \$1,097 Range 75 - 5,000
b) Training Director	1 (2.6%)	23 (33.3%)	37 (57.8%)	64 (77.1%)	125 (48.4%)	x= \$860 Range 100 - 3,000
c) Assistant Director/Program Coordinator	1 (2.6%)	14 (21.5%)	22 (36.7%)	53 (65.4%)	90 (36.3%)	x= \$725 Range 100 - 2,000
d) Professional Counselors	39 (75.0%)	79 (88.8%)	72 (91.1%)	83 (89.2%)	277 (87.1%)	x= \$656 Range 100 - 2,500
e) Secretarial Staff	26 (52.0%)	50 (58.8%)	51 (65.4%)	56 (63.6%)	186 (61.0%)	x= \$222 Range 35 - 1,000
In general, more Centers are providing professional development money.						
9. Institutions that have done the following:						
a) Downsized Student Affairs	11 (29.7%)	12 (19.4%)	8 (16.7%)	20 (30.3%)	53 (24.4%)	
b) Reorganized Student Affairs	14 (37.8%)	39 (62.9%)	26 (54.2%)	37 (56.1%)	116 (53.5%)	
c) Downsized the Counseling Center	5 (13.5%)	5 (8.1%)	6 (12.5%)	6 (9.1%)	22 (10.1%)	
d) Reorganized the Counseling Center	5 (13.5%)	6 (9.7%)	8 (16.7%)	3 (4.5%)	23 (10.6%)	
e) Outsourced/privatized the Counseling Center	2 (5.4%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (1.4%)	
10. Directors that think Outsourcing/privatization may occur on their campus:						
	2 (3.4%)	6 (6.7%)	1 (1.3%)	4 (4.3%)	13 (4.0%)	Down 5.2% since 1996.
11. Centers that have gained new staff positions in the past year:						
a) Professional	6 (10.0%)	12 (13.0%)	12 (15.2%)	30 (31.6%)	61 (18.4%)	Centers gaining professional staff are up 6% since 1996
b) Clerical	0 (0.0%)	3 (3.3%)	4 (5.1%)	6 (6.3%)	13 (3.9%)	
c) Graduate Student Assistant or 1/2 time Intern	1 (10.0%)	12 (13.2%)	8 (10.3%)	8 (8.4%)	35 (10.6%)	
d) Intern (full time)	0 (0.0%)	4 (4.4%)	6 (7.7%)	11 (11.6%)	21 (6.4%)	
12. Centers that have lost staff positions in the past year:						
a) Professional	7 (12.1%)	10 (10.9%)	11 (13.9%)	14 (14.9%)	42 (12.8%)	Centers losing professional positions are down 2.6% since 1996.
b) Clerical	1 (1.8%)	2 (2.2%)	5 (6.4%)	4 (4.3%)	12 (3.7%)	
c) Graduate Student Assistant or 1/2 time Intern	1 (1.8%)	1 (1.1%)	2 (2.6%)	6 (6.4%)	10 (3.1%)	
d) Intern (full time)	0 (0.0%)	0 (0.0%)	3 (3.9%)	1 (1.1%)	4 (1.2%)	
13. Centers that have had records subpoenaed in the past year:						
	6 (10.0%)	9 (9.8%)	18 (23.1%)	34 (36.6%)	67 (20.4%)	Down 7.6% since 1995
14. Centers where compliance with the subpoena was necessary:						
	4 (66.7%)	7 (63.6%)	13 (81.3%)	28 (77.8%)	52 (75.4%)	% based on number of subpoenaed centers

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
15. Subpoenaed records were used:						
a) In support of a claim by a Center client	3 (60.0%)	6 (75.0%)	16 (84.2%)	26 (89.7%)	51 (83.6%)	Percentages based on number of subpoenaed centers.
b) Against a client	2 (50.0%)	1 (33.3%)	3 (25.0%)	10 (47.6%)	16 (40.0%)	
16. Counselors who had to appear in court:	0 (0.00%)	1 (12.5%)	1 (5.9%)	8 (23.5%)	10 (15.6%)	
18. Centers that have had suits brought against them in the past year:	1 (1.7%)	0 (0.0%)	2 (2.5%)	2 (2.1%)	5 (1.5%)	

Most of the suits in 1996-97 did not involve clients. There was one sexual harassment charge, a wrongful termination suit, a civil rights complaint, an EEO suit around hiring, a case involving the suicide of a university employee, and a case where the parent of a client sued the university.

19. Centers that have had to discipline or terminate a counselor or intern in the past year due to unethical practices:	1 (1.7%)	3 (3.3%)	7 (8.9%)	7 (7.4%)	19 (5.8%)	Up 3.2% over 1994	
20. Directors that have wanted to terminate a counselor in the past year because he/she was not a "good match" with their center:	6 (10.2%)	12 (13.0%)	12 (15.2%)	15 (16.1%)	46 (14.0%)	Most Centers utilized a performance review (10). In other cases, the counselor resigned (7), or was terminated (5)	
21. Centers that have experienced other legal or ethical dilemmas in the past year:	15 (25.9%)	28 (31.1%)	21 (28.0%)	23 (25.0%)	87 (27.2%)	See Appendix C for example	
22. Directors who believe they should inform the VP or other senior person if a client is:	<b>Yes, even without the client's permission</b>		<b>Yes, but only if client signs a release form</b>		<b>No, in all cases</b>		
	<b>DIR</b>	<b>VP</b>	<b>DIR</b>	<b>VP</b>	<b>DIR</b>	<b>VP</b>	
a) A resident student who is a suicidal risk and also will require hospitalization	38.0%	82.8%	38.3%	15.7%	23.8%	1.5%	The number of Directors who said Yes, in all cases is generally going down.
b) A student who has some potential for suicide but hospitalization is not required	7.4%	38.6%	28.3%	41.1%	64.3%	20.3%	
c) A student whose psychological state is such that he/she might pose a danger to other students	65.9%	94.7%	22.7%	2.9%	11.4%	2.4%	Since we last asked the question in 1992, Directors are much less likely to release information without a signed release form.
d) A student who tells a counselor that he/she has been raped by a resident assistant but doesn't want to make it public	6.1%	36.0%	55.2%	47.3%	38.7%	16.7%	
e) A student who responds to a counselor that he/she has some kleptomania tendencies and has been stealing from other students in the residence halls	1.2%	16.7%	31.4%	50.0%	67.4%	33.3%	There continue to be large discrepancies in how Directors and VP's view these issues.
f) A resident student who reports to a counselor that he/she is making obscene phone calls to other students in residence	2.5%	18.2%	32.1%	49.8%	65.4%	32.0%	
g) A student reports to a counselor that his roommate is planning to set off a smoke bomb in a large auditorium and fears it might hurt or panic people.	57.5%	85.8%	32.7%	11.3%	9.7%	2.9%	
h) A resident student reports that he/she is HIV positive and is sexually active	14.0%	31.7%	30.3%	35.6%	55.7%	32.7%	

23. Directors who think it's reasonable to respond to the VPs request for information in the following situations:	Yes, even without the client's permission		Yes, but only if client signs a release form		No, in all cases		
	DIR	VP	DIR	VP	DIR	VP	
a) The VP is concerned about a student's behavior and wants to know if the student has ever received counseling	9.2%	42.2%	66.5%	42.6%	24.3%	15.2%	These differences between Director's and VP's are a potential source of conflict and should be addressed somehow at our professional conferences.
b) The VP refers a student to the Center and wants to know if the student has kept the appointment	16.6%	58.7%	77.9%	35.4%	5.5%	5.8%	
c) The VP refers a student to the Center and wants not the details of counseling but whether the client is making progress in counseling	4.9%	24.8%	71.6%	59.2%	23.5%	16.0	

	<u>Under 2,500</u> n = 60		<u>2,500 - 7,500</u> n = 92		<u>7,500 - 15,000</u> n = 79		<u>Over 15,000</u> n = 95		<u>TOTAL</u> n = 331		<u>COMMENTS</u>
24. Directors that support the following standards regarding case notes:											
a) Case notes should be kept only at the discretion of the counselor	2	(3.4%)	2	(2.2%)	2	(2.6%)	2	(2.1%)	9	(2.7%)	Since 1991, a) Down 5.7%
b) Case notes should be kept on each client, but should remain under the care of the client's counselor	12	(20.3%)	15	(16.3%)	4	(5.1%)	2	(2.1%)	34	(10.3%)	b) Down 10.0%
c) Case notes should be maintained only in a central office file	27	(45.8%)	36	(39.1%)	47	(60.3%)	64	(67.4%)	176	(53.5%)	c) Up 15.5%
d) Case notes should be maintained either in a central office file or in counselor's offices	18	(30.5%)	39	(42.4%)	25	(32.1%)	27	(28.4%)	110	(33.4%)	
25. Centers that typically provide clients with access to counselor's reports or case notes on request:	26	(43.3%)	48	(53.3%)	44	(56.4%)	62	(68.9%)	181	(56.0%)	
26. Centers that inform students that in the future they may be pressured to sign release of information forms if seeking employment in government agencies or admittance to the Bar:	6	(10.0%)	18	(20.5%)	18	(23.1%)	14	(15.6%)	57	(17.8%)	The number of Centers that inform students is down 11.9% since 1995.
27. Centers where providing information about pressured release of information has resulted in students deciding not to proceed with therapy:	3	(50.0%)	7	(36.8%)	11	(61.1%)	11	(61.1%)	32	(51.6%)	4.8% said that this happens frequently and 46.4% report occasional instances
28. Directors who believe that providing this information would deter students from seeking help:	19	(38.0%)	35	(49.3%)	24	(41.4%)	29	(38.2%)	109	(42.1%)	
29. Directors in favor of a professional standard stating that psychologists and counselors are not permitted to release student information to anyone other than another treating professional (barring a court order), even with the signed release of the client/patient:	42	(73.7%)	67	(74.4%)	54	(73.0%)	59	(66.3%)	225	(71.4%)	Director's expressed mixed opinions about the usefulness & ethics of such a statement.

31. Average salary paid to professional staff according to number of years in the position (one representative salary reported per category when available):

	<u>1-3 years in position</u>		<u>4-6 years in position</u>		<u>7-9 years in position</u>	
a) Director	50,500	Range 25-77K (n=59)	58,400	Range 35=88K (n=42)	56,400	Range 29-95K (n=44)
b) Training Director	44,800	Range 38-53K (n=18)	47,400	Range 33=62K (n=20)	52,400	Range 37-76K (n=11)
c) Assistant or Associate Director	42,700	Range 32-60K (n=27)	46,600	Range 33-65K (n=25)	44,300	Range 30-62K (n=20)
d) Counselor with Ph.D. & Experience	39,800	Range 28-62K (n=77)	42,500	Range 29-80K (n=73)	44,600	Range 31-70K (n=56)
e) Counselor with new doctorate	36,200	Range 25-53K (n=60)	37,500	Range 30-46K (n=10)	44,100	Range 42-46K (n=4)
f) Counselor who is A.B.D.	32,500	Range 17-41K (n=18)	31,400	Range 27-35K (n=4)	n/a	
g) Counselor with M.A. & experience	30,500	Range 22-42K (n=42)	33,500	Range 19-48K (n=43)	37,500	Range 25-62K (n=35)
h) Counselor with new M.A.	28,100	Range 16-40K (n=23)	28,800	Range 27-30K (n=3)	28,000	(n=1)
l) Counselor with M.S.W. & experience	33,900	Range 25-47K (n=19)	34,400	Range 26-45K (n=16)	42,200	Range 33-53K (n=16)
j) Counselor with new M.S.W.	32,000	Range 24-39K (n=6)	34,000	Range 28-40K (n=2)	n/a	
k) Counselor with BA	n/a		35,000	(n=1)	n/a	
l) Psychiatrist/M.D. (annual salary)	93,700	Range 75-110K (n=5)	99,100	Range 77-136K (n=9)	117,000	Range 86-150K (n=4)
m) Psychiatrist/M.D. (hourly rate)	87.00	Range 42.00-165.00 (n=21)	97.00	Range 45.00-150.00 (n=15)	80.00	Range 58.00-120.00 (n=7)
n) Other(e.g.Post Doc, AOD Counselor, Nurse Pract. )	26,700	Range 15-56K (n=6)	34,000	(n=1)	47,000	(n=1)

32.

	<u>10-12 years in position</u>		<u>13-15 years in position</u>		<u>15+ years in position</u>	
a) Director	61,100	Range 30-110K (n=44)	60,800	Range 30-85K (n=14)	69,100	Range 40-104K (n=82)
b) Training Director	54,500	Range 36-73K (n=16)	48,400	Range 42-54K (n=3)	60,800	Range 41-81K (n=19)
c) Assistant or Associate Director	46,800	Range 35-66 (n=14)	54,800	Range 40-73 (n=9)	59,900	Range 38-81K (n=26)
d) Counselor with Ph.D. & Experience	51,500	Range 34-89K (n=39)	51,600	Range 39-64 (n=15)	57,000	Range 38-81K (n=48)
e) Counselor with new doctorate	45,000	Range 36-54K (n=2)	n/a		40,000	Range 33-48K (n=2)
f) Counselor who is A.B.D.	36,200	Range 31-45K (n=4)	37,000	(n=1)	44,800	Range 31-53K (n=5)
g) Counselor with M.A. & experience	39,600	Range 27-63K (n=27)	34,800	Range 25-44K (n=3)	47,000	Range 25-72K (n=28)
h) Counselor with new M.A.	63,000	(n=1)	n/a		46,300	Range 44-49K (n=2)
l) Counselor with M.S.W. & experience	46,900	Range 35-63K (n=15)	38,200	Range 35-41K (n=4)	50,600	Range 35-76K (n=13)
j) Counselor with new M.S.W.	63,000	(n=1)	n/a		40,000	(n=1)
k) Counselor with BA	63,000	(n=1)	n/a		35,000	(n=1)
l) Psychiatrist/M.D. (annual salary)	94,500	Range 85-104K (n=4)	106,100	Range 87-125K (n=2)	105,000	Range 100-110k (n=2)
m) Psychiatrist/M.D. (hourly rate)	92.00	Range 72.00-125.00 (n=5)	125.00	(n=1)	92.00	Range 45.00-120.00 (n=5)
n) Other	37,500	Range 30-45K (n=2)	n/a		33,800	(n=1)

30. Average salaries for professional staff hired in the past year -- reported for total data only:

	Minority Male	Minority Female	Caucasian Male	Caucasian Female	
a) Director	n/a	42,000 n=2	62,600 n=6	48,000 n=17	
b) Training Director	n/a	n/a	39,400 n=2	48,700 n=3	The ratio of female to
c) Assistant or Associate Director	n/a	45,000 n=1	40,000 n=1	43,000 n=6	hire continues to
d) Counselor with Ph.D. & Experience	39,000 n=4	43,800 n=3	39,300 n=10	42,500 n=21	increase it is now 2.4 to 1.
e) Counselor with new doctorate	34,000 n=2	35,200 n=5	36,500 n=8	35,600 n=23	
f) Counselor who is A.B.D.	36,300 n=2	32,500 n=3	30,600 n=4	33,100 n=5	
g) Counselor with M.A. & experience	28,900 n=2	33,800 n=4	21,000 n=2	30,200 n=18	
h) Counselor with new M.A.	26,500 n=1	29,500 n=2	28,300 n=3	27,600 n=7	
i) Counselor with M.S.W. & experience	40,000 n=1	n/a	38,000 n=1	30,900 n=8	
j) Counselor with new M.S.W.	n/a	21,000 n=1	n/a	36,500 n=2	
k) Counselor with BA	n/a	n/a	n/a	28,000 n=1	
l) Psychiatrist/M.D. (annual salary)	n/a	n/a	98,500 n=2	99,000 n=2	
m) Psychiatrist/M.D. (hourly rate)	n/a	120.00 n=2	89.00 n=7	123.00 n=4	
n) Other (e.g. Post Doc, Nurse Practitioner, Network Analyst)	n/a	n/a	30,000 n=1	28,000 n=3	

	<u>Under 2,500</u> n = 60	<u>2,500 - 7,500</u> n = 92	<u>7,500 - 15,000</u> n = 79	<u>Over 15,000</u> n = 95	<u>TOTAL</u> n = 331	<u>COMMENTS</u>
32. Centers that provide services to individuals not affiliated with the university (e.g. children of faculty, walk-ins from the community, students from other schools):	12 (20.0%)	20 (21.7%)	26 (32.9%)	30 (31.6%)	88 (26.6%)	A 17.5% decrease since 1990. Note: 27.8% of these schools will assume legal responsibility.
34. Centers that provide counseling for students who are temporarily out of school (e.g. withdrawn but expected to return):	16 (26.7%)	30 (32.6%)	22 (27.8%)	37 (39.8%)	107 (32.5%)	42.6% of these provide services only in exceptional cases.
35. When a student in therapy withdraws from school and is unlikely to return, Directors said they would continue therapy:						
a) As long as necessary	0 (0.0%)	3 (3.3%)	3 (3.8%)	1 (1.1%)	7 (2.1%)	Several Centers would provide therapy for one more semester (6), until the end of current semester (6), or for one month (5).
b) Until the typical limit on the number of sessions	2 (3.3%)	1 (1.1%)	6 (7.7%)	8 (8.4%)	17 (5.2%)	
c) Until a referral could be arranged	36 (60.0%)	49 (53.8%)	34 (43.6%)	52 (54.7%)	174 (52.9%)	
d) One termination session would held and referral names provided	21 (35.0%)	31 (34.1%)	21 (26.9%)	18 (18.9%)	92 (28.0%)	
36. Centers where malpractice insurance is:						
a) Paid for by institution	32 (53.3%)	44 (48.4%)	17 (21.5%)	30 (31.6%)	124 (37.6%)	
b) Paid for by counselors	7 (11.7%)	13 (14.3%)	18 (22.8%)	18 (18.9%)	57 (17.3%)	
c) Not used; counselors are covered by general institutional insurance for all employees	21 (35.0%)	30 (33.0%)	40 (50.6%)	34 (35.8%)	127 (38.5%)	

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
37. Schools which provide psychiatric services on campus						
a) In Counseling Center only	10 (16.7%)	26 (28.3%)	25 (31.6%)	22 (23.2%)	83 (25.1%)	The total number of schools that provide psychiatric services is up 8.9% since 1995.
b) In Student Health Center only	2 (3.3%)	5 (5.4%)	18 (22.8%)	32 (33.7%)	57 (17.2%)	
c) In both Counseling & Student Health Centers	2 (3.3%)	4 (4.3%)	4 (5.1%)	19 (20.0%)	29 (8.8%)	
d) Other settings	7 (11.7%)	19 (20.7%)	4 (5.1%)	12 (12.6%)	44 (13.3%)	
e) No psychiatric services	39 (65.0%)	38 (41.3%)	28 (35.4%)	10 (10.5%)	118 (35.6%)	
38. Number of psychiatric consultation hours available per week:	x=5.6	x=9.1	x=15.4	x=28.9	x=18.3	Range 1- 140
39. Students receiving medication from an on-campus psychiatrist:						
a) Must be in therapy with a Counseling Center therapist	9 (40.9%)	21 (48.8%)	22 (44.9%)	21 (26.9%)	73 (37.8%)	Directors requiring students receiving meds to be in therapy with a CC therapist is up 14.4% since 1991.
b) Must be in therapy with either a Center therapist or an external therapist	5 (22.7%)	7 (16.3%)	8 (16.3%)	17 (21.8%)	38 (19.7%)	
c) Can obtain medication without on-going therapy	8 (36.4%)	3 (34.9%)	19 (38.8%)	40 (51.3%)	82 (42.5%)	
40. Center clients receive medication from the following campus sources (Directors checked all that applied):						
a) Psychiatrist	17 (41.5%)	42 (63.6%)	47 (68.1%)	76 (86.4%)	183 (68.3%)	The number of Nurse Practitioners prescribing medication has doubled since 1996.
b) M.D., non-psychiatrist	27 (65.9%)	37 (56.1%)	44 (63.8%)	55 (62.5%)	165 (61.6%)	
c) Nurse practitioner	11 (26.8%)	15 (22.7%)	14 (20.3%)	18 (20.5%)	59 (22.0%)	
41. Functions performed by psychiatrist:						
a) Psychiatric assessment	18 (81.8%)	44 (84.6%)	44 (88.0%)	66 (93.0%)	175 (88.4%)	Psychiatrists also participate in CC training programs and seminars (6).
b) Prescribing medication	19 (86.4%)	47 (90.4%)	46 (92.0%)	66 (93.0%)	180 (90.9%)	
c) Individual consultation with other professional staff	13 (59.1%)	35 (67.3%)	41 (82.0%)	63 (88.7%)	153 (77.3%)	
d) Consultation at case conference meetings	11 (50.0%)	23 (44.2%)	24 (48.0%)	36 (50.7%)	94 (47.5%)	
e) Supervision of interns	0 (0.0%)	1 (1.9%)	6 (12.0%)	12 (16.9%)	19 (9.6%)	
f) Staff presentations	4 (18.2%)	17 (32.7%)	15 (30.0%)	30 (42.3%)	66 (33.3%)	Psychiatrists are providing less therapy than previous years.
g) Providing therapy	2 (9.1%)	6 (11.5%)	6 (12.0%)	15 (21.1%)	30 (15.2%)	
h) Other	1 (4.5%)	8 (15.4%)	6 (12.0%)	7 (9.9%)	22 (11.1%)	
	<u>Under 2,500</u> n = 60	<u>2,500 - 7,500</u> n = 92	<u>7,500 - 15,000</u> n = 79	<u>Over 15,000</u> n = 95	<u>TOTAL</u> n = 331	<u>COMMENTS</u>
42. Approximate ratio of FTE mental health professionals (includes all paid staff and interns at centers and other service units on campus except for services provided by students in departmental clinics) to FTE students:	1 to 800	1 to 1,219	1 to 1,791	1 to 2,332	1 to 1,599	The range varies from

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
43. Number of clients seen each week to be considered a full case load for a counselor who does only counseling:	x=25.6 Range 16-35	x=25.3 Range 10-35	x=24.6 Range 15-33	x=25.3 Range 15-33	x=25.2 Range 10-35	1 to 130 to 1 to 8,500.
44. The percentage of time a full time counselor spends on the following areas during Fall and Spring terms						
a) <b>Direct Service</b> (individual and group counseling, intakes, assessment, crisis intervention, C & O for students)	x=64.1 Range 30-90	x=61.8 Range 25-95	x=59.3 Range 35-90	x=57.5 Range 20-100	x=60.4 Range 20-100	An average of 25 clients/week is consistent for all school sizes.
b) <b>Indirect Service</b> (supervision, RA/peer/clinical training, consultation, case notes, other outreach)	x=19.8 Range 5-70	x=19.9 Range 1-50	x=21.8 Range 8-40	x=22.9 Range 5-35	x=21.1 Range 1-70	
c) <b>Administrative Service</b> (staff meetings, committee work, center mgmt., professional development)	x=11.2 Range 0-39	x=13.4 Range 0-40	x=12.8 Range 0-40	x=12.8 Range 0-35	x=12.8 Range 0-40	
d) <b>Other</b> (research, teaching, etc.)	x=4.8 Range 0-50	x=4.3 Range 0-30	x=5.4 Range 0-25	x=6.6 Range 0-50	x=5.2 Range 0-50	
45. Centers involved in their school's retention efforts:	36 (61.0%)	69 (77.5%)	52 (67.5%)	59 (62.8%)	221 (68.2%)	
46. Schools that have a significant:						
a) Living Learning Program	13 (22.4%)	15 (18.1%)	15 (20.8%)	26 (29.9%)	70 (23.0%)	23% of Counseling
b) Service Learning Program	24 (40.7%)	43 (50.0%)	32 (43.2%)	30 (34.9%)	130 (41.9%)	Centers contribute to both of these activities.
Centers provided workshops and training (17) as well as consultation (4).						
48. Presented below are the ratings provided by Directors and Vice Presidents for the determining how <u>essential</u> particular services are. The ratings range from 5 = Highly Essential to 1 = Not At All Essential. The percentages presented here reflect the combined percentage of Directors and Vice Presidents who rated the service as <b>Very Essential, and Highly Essential</b> .						

	<u>Director Rating</u>	<u>VP Rating</u>	<u>Director's Prediction of VP Rating</u>
a) Extensive psychotherapy (6 months or longer) for all students who might benefit.	25.0%	12.0%	11.1%
b) Group therapy	52.0%	59.0%	35.9%
c)** Brief counseling (up to 12 sessions) with whatever problems students bring to the Center.	97.2%	99.0%	90.5%
d)** Crisis intervention (responding to serious student crises such as suicide attempts and psychotic breakdowns).	99.1%	99.0%	99.0%
e) The training of resident hall staff or others on campus who work with students.	71.0%	82.0%	68.2%
f)** Treatment of whatever length is necessary for students who have been sexually assaulted on campus	75.5%	71.0%	68.3%
g) Specialized sexual assault counseling program (apart from traditional counseling program).	36.7%	51.0%	34.9%
h) Campus research, e.g. surveys that help to educate the campus community about student characteristics or needs.	39.8%	52.0%	34.7%
i) Research for publication.	15.6%	10.0%	6.2%
j) Learning skills or study skills program.	42.4%	49.0%	37.4%
k) Psychiatrists providing psychotherapy (in addition to doing psychiatric assessment and prescribing medication).	13.9%	23.0%	6.6%
l) Psychiatric assessment and prescriptions.	73.7%	55.0%	47.2%
m) The acceptance of mandated referrals by the Counseling center from judicial boards and administrators	22.3%	41.0%	52.8%
n) Structured groups on assertiveness, social skills, etc.		49.5%	40.0%
o)** Consultation with faculty, staff, and administrators.	93.0%	86.0%	85.0%
p) Serving as campus mediators	24.8%	26.0%	23.9%
q)** Serving on crisis intervention teams with other campus professionals	88.3%	90.0%	81.2%

	<u>Under 2,500</u> (n = 60)		<u>2,500 - 7,500</u> (n = 92)		<u>7,500 - 15,000</u> (n = 79)		<u>Over 15,000</u> (n = 95)		<u>TOTAL</u> (n = 331)		<u>COMMENTS</u>
Director and Vice President ratings were not all that different, however, Director's consistently underestimated how their VP's would rate services.											
** The five services rated most highly are indicated by an asterisk.											
49. Centers that have taken the following actions to effectively manage case loads:											
a) Seeing more students in therapy less than once a week	28	(56.0%)	65	(82.3%)	58	(89.2%)	70	(81.4%)	222	(78.4%)	The number of Centers seeing clients more than 1x a week and no longer offering holding appt.'s is up 13% over 1995. Centers that have reduced the number of clients seen more than once a week is up 18% over 1995. Other actions include: utilizing a brief treatment model (14), and making more referrals (13).
b) Reducing the number of students seen more than once a week	25	(50.0%)	42	(53.2%)	33	(50.8%)	41	(47.7%)	142	(50.2%)	
c) No longer having holding appointments for students	24	(48.0%)	38	(48.1%)	29	(44.6%)	31	(36.0%)	123	(43.5%)	
d) Using a waiting list "support" group (students attend group until an individual appt. is available)	1	(2.0%)	4	(5.1%)	6	(9.4%)	11	(12.8%)	23	(8.2%)	
e) Assigning more students to groups directly from intake/assessment	5	(10.0%)	10	(12.7%)	19	(29.7%)	37	(43.0%)	71	(25.2%)	
f) Using a telephone assessment/intake system	6	(12.0%)	6	(7.6%)	4	(6.3%)	5	(5.8%)	22	(7.8%)	
g) Using a computerized assessment/intake system	1	(2.0%)	1	(1.3%)	2	(3.1%)	7	(8.1%)	11	(3.9%)	
h) Other	11	(22.0%)	21	(26.6%)	14	(21.9%)	24	(27.9%)	71	(25.2%)	
50. Center Directors that have noticed an increase in students with the following problems over the past five years:											
a) Severe psychological problems	47	(79.7%)	80	(87.0%)	65	(83.3%)	74	(80.4%)	270	(82.8%)	
b) Sexual assault concerns (on campus)	30	(51.7%)	47	(51.1%)	35	(44.9%)	49	(53.8%)	163	(50.3%)	
c) Problems related to earlier sexual abuse	37	(63.8%)	69	(75.0%)	54	(69.2%)	61	(66.3%)	224	(68.9%)	
d) Alcohol problems	35	(60.3%)	48	(52.2%)	47	(60.3%)	51	(55.4%)	186	(57.2%)	
e) Other illicit drug use	32	(55.2%)	39	(42.4%)	33	(42.3%)	42	(46.2%)	148	(45.7%)	
f) Learning disabilities	50	(86.2%)	84	(91.3%)	64	(83.1%)	76	(82.6%)	279	(86.1%)	
51. Center staff generates a DSM-IV diagnosis of students:											
a) Yes, on most clients	11	(18.6%)	16	(17.6%)	19	(24.4%)	31	(33.3%)	78	(23.9%)	Up 7.8% since 1993
b) Yes, on about half of clients	4	(6.8%)	4	(4.4%)	9	(11.5%)	5	(5.4%)	23	(7.1%)	
c) Yes, but on a small percentage of clients	16	(27.1%)	34	(37.4%)	16	(20.5%)	23	(24.7%)	89	(27.3%)	
d) Never, or very rarely	28	(47.5%)	37	(40.7%)	34	(43.6%)	34	(36.6%)	136	(41.7%)	
52. The ADA requires schools to provide reasonable accommodations for students with psychological disabilities. The number of Center Directors that believe:											
a) Providing ongoing counseling support places too heavy a burden on colleges and universities	10	(16.9%)	16	(17.6%)	20	(26.0%)	32	(34.8%)	80	(24.7%)	Most directors stated that services provided should fall within the normal limits of services for the Center.
b) Ongoing weekly therapy should be provided in these cases	13	(22.0%)	18	(19.8%)	7	(9.1%)	8	(8.7%)	47	(14.5%)	
c) Accommodations should be made but with a case management approach	33	(55.9%)	48	(52.7%)	44	(57.1%)	42	(45.7%)	169	(52.2%)	
53. Centers providing on-call services for students:											
	47	(83.9%)	63	(76.1%)	55	(72.4%)	64	(68.8%)	238	(74.8%)	

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
54. Participants in the on-call service (percentages based on number who responded Yes to #53):						
a) Center staff	42 (82.4%)	64 (92.8%)	56 (96.6%)	58 (86.6%)	224 (89.6%)	Others participating in on-call services: Community MH Center (13), CC Director (7), Residence Life (4) and Student Health Service (4).
b) Center interns	2 (3.9%)	10 (14.5%)	14 (24.1%)	26 (38.8%)	53 (21.2%)	
c) Center practicum students	0 (0.0%)	1 (1.4%)	5 (8.6%)	4 (6.0%)	10 (4.0%)	
d) Other Student Affairs professionals	20 (39.2%)	12 (17.4%)	12 (20.7%)	8 (11.9%)	55 (22.0%)	
e) Other	11 (21.6%)	16 (23.2%)	8 (13.8%)	12 (17.9%)	47 (18.8%)	
55. On-call participants are contacted by (% based on # 53):						
a) Beeper	29 (58.0%)	43 (62.3%)	34 (57.6%)	39 (59.1%)	149 (59.8%)	Center staff are also contacted via. regular phone (24), residence life staff (5) and the health service/infirmary (4)
b) Cell phone	4 (8.2%)	8 (11.6%)	7 (11.9%)	10 (15.2%)	29 (11.7%)	
c) Rotating on-call list	15 (30.6%)	25 (36.2%)	27 (45.8%)	36 (54.5%)	106 (42.7%)	
d) Other	18 (36.7%)	23 (33.3%)	16 (27.1%)	16 (24.2%)	74 (29.8%)	
56. Methods of counselor compensation for after hours work (% based on #53):						
a) Release time	2 (3.8%)	8 (10.5%)	7 (11.1%)	7 (10.8%)	24 (9.2%)	
b) Informal comp. or flex time	17 (32.7%)	37 (48.7%)	24 (38.1%)	26 (40.0%)	108 (41.4%)	
c) Considered part of the job with no extra compensation	31 (59.6%)	31 (40.8%)	27 (42.9%)	28 (43.1%)	117 (44.8%)	
57. In the past year, Center staff were contacted on-call (% based on #53):						
a) Rarely - a few times a term	39 (72.2%)	50 (67.6%)	32 (53.3%)	35 (53.8%)	159 (61.6%)	
b) Moderately - several times a month	15 (27.8%)	18 (24.3%)	24 (40.0%)	22 (33.8%)	81 (31.4%)	
c) Frequently - multiple calls each week	0 (0.0%)	6 (8.1%)	4 (6.7%)	8 (12.3%)	18 (7.0%)	
58. Percentage of on-call contacts resulting in on-call person returning to campus after hours:	x=24.6%	x=24.9%	x=23.0%	x=16.3%	x=22.1%	
59. Centers involved with other campus offices or departments in a crisis intervention team:	34 (59.6%)	61 (68.5%)	50 (65.8%)	67 (72.0%)	216 (67.5%)	
Centers where involvement in a crisis intervention team has been a positive experience:	34 (91.9%)	58 (93.5%)	51 (98.1%)	64 (94.1%)	211 (94.2%)	
60. Centers with obsessive-pursuit cases in the past year:	20 (33.9%)	44 (48.9%)	38 (48.1%)	51 (55.4%)	155 (47.7%)	A total of 350 cases with 25 persons injured, x= 2.5 range 1-12, and 1 person killed.
Several cases involved email (3), international students (2), a delusional student, a former employee, and the mother of a student.						
63. Centers that had to hospitalize a student for psychological reasons in the past year:	43 (75.4%)	76 (84.4%)	66 (85.7%)	83 (89.2%)	271 (84.2%)	A total of 1,238 students were hospitalized last year. The mean number per

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
64. Campuses that had an enrolled <u>student</u> suicide in the 96-97 school year:	3 (5.1%)	15 (16.3%)	30 (39.0%)	51 (56.0%)	100 (30.9%)	school was 5.5. A total of 121 students. x=1.6, Range 1-6
64. Campuses that had an enrolled <u>client</u> suicide in the 96-97 school year:	2 (3.4%)	2 (2.2%)	4 (5.1%)	18 (19.6%)	26 (8.0%)	No school reported more than one client suicide.
66. Centers that have had legal action taken against them following a client or former client suicide:	1 (1.7%)	0 (0.0%)	1 (1.3%)	4 (4.3%)	6 (1.8%)	2 settled out of court, 1 in favor of the Center, 1 still in progress.
68. Centers that have had to notify a third party about a potentially suicidal student during the past year:	31 (52.5%)	56 (62.2%)	46 (59.7%)	52 (55.9%)	188 (58.0%)	486 cases total. x=3.1 Range 1-15
69. Centers that notify the following without student permission when the student is a suicidal risk:						
a) Resident Life staff	27 (54.0%)	45 (60.8%)	31 (50.8%)	37 (49.3%)	142 (53.8%)	Centers also notified:
b) Family	27 (54.0%)	35 (47.3%)	30 (49.2%)	48 (64.9%)	142 (54.0%)	Dean of Students (18),
c) Vice President	30 (60.0%)	28 (37.8%)	14 (23.0%)	14 (18.7%)	88 (33.3%)	Campus/Local Police (11),
d) Other	10 (20.0%)	24 (32.4%)	25 (41.0%)	27 (36.5%)	87 (33.1%)	friends/roommates (8) and family (3).
70. Centers that have had to give warning during the past year to a third party about a student who posed a danger to another person:	7 (11.9%)	19 (20.7%)	15 (19.7%)	18 (20.2%)	61 (19.0%)	85 total cases
71. Centers notified (Percentages based on #70):						
a) Campus Police	5 (71.4%)	13 (72.2%)	10 (71.4%)	12 (70.6%)	41 (70.7%)	Centers also notified:
b) Potential victim	6 (85.7%)	12 (66.7%)	12 (85.7%)	15 (88.2%)	47 (81.0%)	Dean of Students or
c) Other	2 (28.6%)	5 (27.8%)	5 (35.7%)	2 (11.8%)	15 (25.9%)	VP (10).
72. Directors that know of students who have come to their Center in the past year because of sexual exploitation or harassment by:						
a) Another therapist	3 (6.3%)	7 (9.0%)	9 (13.6%)	24 (28.9%)	43 (15.4%)	
b) Faculty member or supervisor	21 (43.8%)	47 (60.3%)	46 (69.7%)	68 (81.9%)	185 (66.3%)	
c) Another student	42 (87.5%)	66 (84.6%)	55 (83.3%)	69 (83.1%)	235 (84.2%)	
73. Directors that have noticed an increase in the number of clients reporting being sexually abused as children:	32 (55.2%)	59 (64.8%)	49 (62.0%)	56 (60.2%)	199 (61.0%)	
74. Centers where staff have had training in the past year on how to work with students who have been sexually abused as children:						
a) Yes	7 (12.3%)	29 (31.5%)	28 (36.8%)	21 (23.1%)	85 (26.5%)	Number of Centers who
b) No, but we have had training in the past few years	28 (49.1%)	39 (42.4%)	39 (51.3%)	60 (65.9%)	168 (52.3%)	had training in past year
c) No, but we could use some training in this area	22 (38.6%)	24 (26.1%)	9 (11.8%)	10 (11.0%)	68 (21.2%)	is down 14% since 1995.

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
75. Centers that participated in Depression Screening Day:	21 (35.6%)	33 (36.3%)	37 (46.8%)	40 (42.6%)	134 (40.9%)	
Number of students screened:	x=31.2 Range 0-150	x=51.7 Range 0-350	x=61.5 Range 0-147	x=41.9 Range 0-158	x=40.1 Range 0-350	
A total of 5,335 persons screened for depression. The percentage of students referred for treatment (either internal or external) was approximately 30% for all school sizes.						
77. Centers that participated in Anxiety Screening Day:	11 (18.6%)	33 (36.3%)	31 (39.7%)	28 (29.8%)	105 (32.1%)	
Number of students screened:	x= 26.5 Range 0-75	x=26.6 Range 0-199	x=18.0 Range 0-72	x=20.4 Range 0-80	x=22.1 Range 0-199	
A total of 2,325 persons screened for anxiety. The percentage of students referred for treatment (either internal or external) was approximately 30% for all school sizes.						
79. Centers that have seen one or more HIV positive clients within the past year:	8 (13.6%)	21 (23.6%)	32 (41.6%)	53 (57.0%)	116 (35.9%)	Up 10% since 1996. 186 total cases x=2.4, Range 1-10
80. Directors who felt that any of these HIV positive clients posed a risk to any third party:	1 (12.5%)	4 (21.1%)	6 (18.2%)	6 (13.3%)	17 (15.9%)	3 Centers gave warning in 1997, compared to only 1 in 1996.
81. How Directors would generally handle it if an HIV positive client states that he/she has not informed his/her partner of the health situation:						
a) Would take no action	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (3.3%)	3 (0.9%)	
b) Would encourage disclosure but otherwise take no action	27 (47.4%)	52 (59.8%)	52 (67.5%)	52 (57.1%)	187 (59.0%)	Directors who would take action b) is up 10% since 1996, and those who would take action c) is up 4.4%.
c) Would inform the client that if he/she did not inform partner that you would be ethically bound to do so.	26 (45.6%)	29 (33.3%)	21 (27.3%)	27 (29.7%)	104 (32.8%)	
d) Other	4 (7.0%)	6 (6.9%)	4 (5.2%)	9 (9.9%)	23 (7.3%)	
82. For a list of particularly helpful books and/or journal articles see Appendix D						
83. For a list of particularly good professional development videotapes, see Appendix E						
84. For a list of innovative programs, see Appendix F						
85. Centers that have an APA approved internship program:	2 (3.5%)	4 (4.3%)	13 (16.5%)	42 (45.2%)	61 (18.7%)	
Responses to questions 86-92 are based in an n of <u>61</u> schools have APA approved internship programs						
86. Average number of hours per week devoted by the training Director to the administration of the program:	x=17 Range 14-20	x=8.5 Range 4-15	x=12.0 Range 2-20	x=11.7 Range 2-25	x=11.8 Range 2-25	
87. Number of hours of total staff time per week devoted to internship training program:	x=15 (n=1)	x=45.3 Range 25-80	x=32.4 Range 11-60	x=33.0 Range 5-86	x=33.4 Range 5-86	
Number of hours of staff training time per intern:	x=3.8	x=11.3 Range 8-20	x=13.7 Range 4-58	x=9.3 Range 3-17	x= 10.4 Range 3-58	

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
89. Center Directors who think that it has been cost effective to provide an accredited training program:						
a) Yes, very much so	2 (66.7%)	4 (100.0%)	8 (57.1%)	23 (53.5%)	37 (57.8%)	This data suggest broad support for the belief that these programs are cost effective.
b) Yes, moderately	0 (0.0%)	0 (0.0%)	6 (42.9%)	14 (32.6%)	20 (31.3%)	
c) No, it has not been cost effective, but it makes us a better Center	1 (33.3%)	0 (0.0%)	0 (0.0%)	6 (14.0%)	7 (10.9%)	
d) No, it has not been cost effective and we should probably use the money for full-time staff	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	
90. Directors note that the following benefits of having an APA accredited training program: (Directors checked all that applied)						
a) The increased staff members at half the cost	1 (50.0%)	3 (75.0%)	11 (78.6%)	26 (60.5%)	41 (65.1%)	Other benefits include: Diversity (5) and increasing quality of services (5)
b) Maintain professional status for the Center in the academic community	2 (100.0%)	4 (100.0%)	11 (78.6%)	40 (93.0%)	57 (90.5%)	
c) Attract staff	1 (50.0%)	3 (75.0%)	11 (78.6%)	37 (86.0%)	52 (82.5%)	
d) Intellectual stimulation of bringing in young scholars	2 (100.0%)	4 (100.0%)	12 (85.7%)	43 (100.0%)	61 (96.8%)	
e) Other	0 (0.0%)	2 (50.0%)	3 (21.4%)	7 (16.3%)	12 (19.0%)	
91. Directors note the following negatives as a result of having an accredited training program (Directors checked all that applied):						
a) The training focus detracts from the broader Center mission	0 (0.0%)	0 (0.0%)	5 (38.5%)	5 (11.6%)	10 (16.4%)	Another negative was that the training program takes away from the amount of time staff have to spend on clinical service.
b) APA guidelines are not always in the best interest of the Center	0 (0.0%)	2 (66.7%)	6 (46.2%)	14 (32.6%)	22 (36.1%)	
c) Other	0 (0.0%)	0 (0.0%)	3 (23.1%)	7 (16.3%)	10 (16.4%)	
d) No negatives	2 (100.0%)	1 (33.3%)	2 (15.4%)	20 (46.5%)	25 (41.0%)	
92. In the past five years, Center training programs have been:						
a) Initiated	1 (33.3%)	2 (16.7%)	4 (22.2%)	4 (18.2%)	11 (20.0%)	
b) Increased	2 (66.7%)	7 (58.3%)	11 (61.1%)	15 (68.2%)	35 (63.6%)	
c) Reduced	0 (0.0%)	2 (16.7%)	3 (16.7%)	1 (4.5%)	6 (10.9%)	
d) Eliminated	0 (0.0%)	1 (8.3%)	0 (0.0%)	2 (9.1%)	3 (5.5%)	
93. Centers utilizing the following types of outcomes assessment: (Director's checked all that applied)						Other types of outcomes assessment: Client Satisfaction Survey (6), Research Consortium Survey (5), and Center-developed surveys (5).
a) General student evaluation forms	35 (79.5%)	71 (87.7%)	60 (88.2%)	84 (93.3%)	254 (88.5%)	
b) Pre and Post testing	3 (6.8%)	13 (16.0%)	10 (14.7%)	18 (20.2%)	44 (15.4%)	
c) Post therapy assessment of goal attainment	8 (18.2%)	18 (22.2%)	20 (29.4%)	23 (25.8%)	70 (24.5%)	
d) Other	5 (11.4%)	10 (12.3%)	7 (10.3%)	7 (7.9%)	29 (10.1%)	
94. Centers that ask on an evaluation form if counseling has helped students to remain enrolled in an institution:						Up 5.0% since 1996 52.5% respond positively
	18 (31.6%)	33 (37.1%)	42 (53.8%)	54 (58.1%)	148 (46.1%)	

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
95. Centers that ask on an evaluation form if counseling has						
helped with students academic performance:	17 (30.4%)	39 (45.3%)	35 (46.1%)	51 (54.8%)	144 (45.7%)	Up 7.5% since 1996. 54.9% responded positively
96. Centers that accept mandated referrals from a campus administrator or Judicial Board:						
a) For assessment and counseling	29 (51.8%)	46 (50.0%)	30 (39.0%)	38 (40.4%)	144 (44.4%)	23.1% of Directors
b) For assessment only	22 (39.3%)	31 (33.7%)	30 (39.0%)	40 (42.6%)	127 (39.2%)	have noticed an increase
c) Do not accept mandated referrals	5 (8.9%)	15 (16.3%)	17 (22.1%)	16 (17.0%)	53 (16.4%)	in the # of mandated referrals
97. Reasons mandated students are referred to Centers:						
a) Drug and alcohol violations	41 (78.8%)	66 (88.0%)	44 (73.3%)	52 (67.5%)	208 (77.3%)	Referrals for D&A
b) Disruptive behavior	35 (67.3%)	59 (78.7%)	52 (86.7%)	68 (88.3%)	219 (81.4%)	violations up 10% over
c) Sexual assault	13 (25.0%)	18 (24.0%)	13 (21.7%)	25 (32.5%)	70 (26.0%)	1996, referrals for
d) Severe depression	22 (42.3%)	24 (32.0%)	16 (26.7%)	17 (22.1%)	82 (30.5%)	disruptive behavior up
e) Expression of suicidal ideation	30 (57.7%)	41 (54.7%)	32 (53.3%)	34 (44.2%)	139 (51.7%)	13.9% since 1996.
f) Other	13 (25.0%)	12 (16.0%)	6 (10.0%)	15 (19.5%)	46 (17.1%)	
Centers are also accepting mandated referrals for physical assault/threat of violence (14), academic problems (11) and eating disorders (7).						
98. Director's personal feelings about mandated referrals for counseling:						
a) I am very much in favor of providing this service	9 (17.3%)	6 (7.7%)	8 (12.7%)	9 (11.1%)	32 (11.5%)	Directors who aren't crazy
b) I'm not crazy about it, but believe that some students can be helped through the process	33 (63.5%)	55 (70.5%)	43 (68.3%)	55 (67.9%)	189 (67.7%)	about mandated counseling but believe some students can be helped (b) is up
c) I am opposed to mandatory counseling	10 (19.2%)	17 (21.8%)	12 (19.0%)	17 (21.0%)	58 (20.8%)	7.9% since 1996.
99. Centers that utilize the following policies regarding mandatory counseling:						
a) Student merely needs to show up to comply, once a counselor explains services student can choose to engage in counseling or not - this may result in additional sanctions against the student	17 (35.4%)	23 (31.5%)	28 (49.1%)	31 (45.6%)	101 (40.2%)	The varied responses to these questions raise a
b) same as (a), but no additional sanctions for choosing not to continue counseling	11 (22.9%)	20 (27.4%)	18 (31.6%)	17 (25.0%)	68 (27.1%)	number of issues that suggest the need for further
c) Student must comply with a certain # of counseling sessions established by a judicial board/administration.	8 (16.7%)	3 (4.1%)	4 (7.0%)	4 (5.9%)	19 (7.6%)	debate on this topic.
d) Student must comply with a certain number of counseling sessions determined by the counselor after an assessment has been made	6 (12.5%)	14 (19.2%)	2 (3.5%)	6 (8.8%)	28 (11.2%)	
e) Student must continue in counseling until counselor determines that enough counseling has occurred	2 (4.2%)	5 (6.8%)	2 (3.5%)	4 (5.9%)	13 (5.2%)	
f) Other	4 (8.3%)	8 (11.0%)	3 (5.3%)	6 (8.8%)	22 (8.8%)	

	<u>Under 2,500</u> (n = 60)	<u>2,500 - 7,500</u> (n = 92)	<u>7,500 - 15,000</u> (n = 79)	<u>Over 15,000</u> (n = 95)	<u>TOTAL</u> (n = 331)	<u>COMMENTS</u>
100. Type of information provided to the mandator for Centers that accept mandated students:						
a) Confirmation of initial visit	37 (74.0%)	54 (73.0%)	41 (71.9%)	45 (60.8%)	180 (69.2%)	
b) Confirmation that student has complied with recommendations for treatment	19 (38.8%)	32 (43.2%)	20 (35.1%)	22 (29.7%)	95 (36.7%)	
c) Statement of progress	6 (12.2%)	12 (16.2%)	6 (10.5%)	9 (12.2%)	33 (12.7%)	
d) No information provided	4 (8.2%)	7 (9.5%)	7 (12.3%)	18 (24.3%)	36 (13.9%)	
101. Centers report their degree of success with mandated students:						
a) Very successful	4 (8.0%)	2 (2.7%)	0 (0.0%)	1 (1.4%)	7 (2.7%)	
b) Successful	4 (8.0%)	10 (13.7%)	6 (10.3%)	12 (16.4%)	33 (12.7%)	
c) Moderately successful	23 (46.0%)	34 (46.6%)	27 (46.6%)	31 (42.5%)	115 (44.4%)	
d) Mildly successful	15 (30.0%)	21 (28.8%)	20 (34.5%)	27 (37.0%)	86 (33.2%)	
e) Not successful	4 (8.0%)	6 (8.2%)	5 (8.6%)	2 (2.7%)	18 (6.9%)	