

2000 DIRECTOR'S SURVEY SUMMARY DATA

Raw data reported outside brackets (frequencies inside)

NOTE ON INTERPRETING THIS SUMMARY: There is missing data for nearly every question in this year's survey, most Directors skip a question or two. The result is that percentages may not add up to 100 for some questions. Please assume that the differences indicate missing data, or "no response" to a question. Numbers correspond to questions on survey, those that have been omitted are highlighted in comments. Thank you!

DEMOGRAPHIC INFORMATION

Director's Gender

Male	155	(54.2%)
Female	129	(45.1%)

Director's Racial/Ethnic Identification

African American	13	(4.5%)
Asian American	2	(.7%)
Hispanic American	5	(1.7%)
Native American	0	
White/Caucasian	256	(91.4%)
Other	4	(1.4%)
No response	6	(2.1%)

	<u>Under 2,500</u> n = 51	<u>2,500 - 7,500</u> n = 73	<u>SCHOOL SIZE</u> <u>7,500 - 15,000</u> n = 67	<u>Over 15,000</u> n = 92	<u>TOTAL</u> n = 286	<u>COMMENTS</u> size n=283
1. Centers that charge fees for the following services:						Annual income generated
a) Personal counseling to students	6 (11.8%)	5 (6.8%)	6 (9.2%)	25 (27.2%)	43 (15.0%)	x= \$18,525 Range: 3-53K
b) Career counseling to students	1 (2.0%)	2 (2.7%)	5 (7.7%)	13 (14.4%)	21 (7.4%)	x= \$867 Range: 100.00-2K
c) Career testing to students	1 (2.0%)	7 (9.6%)	20 (30.3%)	36 (40.0%)	65 (23.0%)	x= \$2470 Range: 10.00-11K
d) Personality testing to students	5 (9.8%)	4 (5.5%)	16 (24.2%)	27 (29.3%)	52 (18.2%)	x= \$825 Range: 10.00-3K
2. Centers that collect third party payments for personal counseling:	0 (0.0%)	0 (0.0%)	2 (3.0%)	7 (7.7%)	10 (3.5%)	This was 15% in 1988, 7.2% in 1995, and 2.9% in 1999.
3. Centers that are fully or partially supported by a mandatory fee:	18 (36.0%)	28 (38.8%)	26 (39.4%)	45 (49.5%)	118 (41.8%)	
4. Centers taking innovative action to earn income:	4 (7.8%)	11 (15.1%)	20 (30.3%)	34 (37.4%)	70 (24.6%)	Examples: consultation, community programs, and special courses.
5. How Center budgets have fared in the past year:						
Salaries:						
a) Decreased	2 (3.9%)	2 (2.8%)	2 (3.0%)	5 (5.4%)	11 (3.9%)	
b) Stayed the same	7 (13.7%)	6 (8.3%)	8 (11.9%)	8 (8.7%)	29 (10.2%)	
c) Increased 1-3%	34 (66.7%)	52 (72.2%)	46 (68.7%)	53 (57.6%)	188 (66.0%)	
d) Increased 4-6%	5 (9.8%)	11 (15.3%)	10 (14.9%)	24 (26.1%)	50 (17.5%)	
e) Increased 7% or more	3 (5.9%)	1 (1.4%)	1 (1.5%)	2 (2.2%)	7 (2.5%)	
Other Costs Budget:						
a) Increased	17 (34.0%)	19 (26.0%)	22 (32.8%)	34 (37.4%)	93 (32.7%)	
b) Remained the same	31 (62.0%)	44 (60.3%)	42 (62.7%)	48 (52.7%)	167 (58.8%)	
c) Decreased	2 (4.0%)	10 (13.7%)	3 (4.5%)	9 (9.9%)	24 (8.5%)	

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
6. Centers that have gained new staff positions in the past year:						Centers gaining professional staff is up 1.4% over 1999 and up 8.7% since 1996.
a) Professional	5 (9.8%)	9 (12.5%)	17 (25.4%)	29 (31.5%)	60 (21.1%)	
b) Clerical	3 (5.9%)	4 (5.6%)	4 (6.0%)	8 (8.7%)	19 (6.7%)	
c) Graduate Student Assistant or ½ time Intern	3 (5.9%)	10 (13.9%)	9 (13.4%)	14 (15.2%)	36 (12.6%)	
d) Intern (full time)	2 (3.9%)	11 (15.5%)	5 (7.5%)	6 (6.5%)	24 (8.5%)	
7. Centers that have lost staff positions in the past year:						Centers losing professional staff is down 3.5% from 1999 and down 10.8% since 1996.
a) Professional	1 (2.0%)	3 (4.3%)	4 (6.0%)	5 (5.4%)	13 (4.6%)	
b) Clerical	1 (2.0%)	2 (2.9%)	4 (6.0%)	4 (4.3%)	11 (3.9%)	
c) Graduate Student Assistant or ½ time Intern	1 (2.0%)	2 (2.9%)	0 (0.0%)	1 (1.1%)	4 (1.4%)	
d) Intern (full time)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	
8. Centers that have had records subpoenaed in the past year:	1 (2.0%)	7 (9.6%)	14 (20.9%)	31 (33.7%)	53 (18.5%)	Down 4.9% since 1999 and 9.5% since 1995.
Most involved disability claims, sexual assault litigation, and divorce.						
10. Centers that have had suits brought against them in the past year:	0 (0.0%)	0 (0.0%)	2 (3.0%)	1 (1.1%)	3 (1.1%)	
1999-2000 Suits: Center named in malpractice and institutional negligence suit, litigation against Director by former employee, treating a minor.						
11. Centers that have experienced other legal or ethical dilemmas in the past year:	17 (34.7%)	25 (36.8%)	28 (45.2%)	35 (39.3%)	105 (38.9%)	See Appendix A for examples of dilemmas.
12. Paid benefits available for Center staff and interns: (Total data only)	Professional Dues	Licensing Fee	Malpractice Insurance	Conference Expenses	Conference Money available per person	
a) Director	115 (41.8%)	68 (24.8%)	94 (34.4%)	258 (94.9%)	x=\$1,278 Range-100.00-5K	
b) Training Director	28 (22.2%)	18 (14.3%)	35 (28.0%)	116 (92.8%)	x=\$1,055 Range-150.00-3K	
c) Assistant Director	29 (23.6%)	19 (15.6%)	40 (32.8%)	109 (90.1%)	x=\$900 Range-150.00-3K	
d) Professional Staff	59 (24.1%)	42 (17.1%)	72 (29.5%)	229 (93.9%)	x=\$724 Range-150.00-2.5K	
e) Pre-Doctoral Interns	4 (4.2%)	1 (1.1%)	29 (30.5%)	76 (80%)	x=\$268 Range-50.00-1K	
f) Post-Doctoral Interns	1 (2.6%)	1 (2.6%)	12 (31.6%)	25 (65.8%)	x=\$364 Range-50.00-1K	
	<u>Under 2,500</u> n=51	<u>2,500-7,500</u> n=73	<u>7,500-15,000</u> n=67	<u>Over 15,000</u> n=92	<u>Total</u> n=286	<u>COMMENTS</u> size n=283
13. Centers that expect staff to make a report on conferences attended:	20 (41.7%)	44 (62.9%)	34 (51.5%)	45 (51.1%)	144 (52.4%)	

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
14. Benefits provided for Pre-Doctoral interns:						
a. Vacation Benefits						
Same as staff	2 (18.2%)	7 (16.3%)	6 (16.7%)	33 (47.1%)	48 (29.6%)	
Modified package	0 (0.0%)	10 (23.3%)	8 (22.2%)	18 (25.7%)	37 (22.8%)	
None	9 (81.8%)	26 (60.5%)	22 (61.1%)	19 (27.1%)	77 (47.5%)	
b. Health Benefits						
Same as staff	1 (9.1%)	6 (14.3%)	8 (22.2%)	35 (50.0%)	51 (31.7%)	
Modified package	0 (0.0%)	4 (9.5%)	5 (13.9%)	10 (14.3%)	19 (11.8%)	
None	10 (90.9%)	32 (76.2%)	23 (63.9%)	25 (35.7%)	91 (56.5%)	
15. Benefits provided for Post-Doctoral interns:						
a. Vacation Benefits						
Same as staff	2 (33.3%)	6 (26.1%)	4 (22.2%)	16 (42.1%)	28 (32.9%)	
Modified package	0 (0.0%)	3 (13.0%)	3 (16.7%)	6 (15.8%)	12 (14.1%)	
None	4 (66.7%)	14 (60.9%)	11 (61.1%)	16 (42.1%)	45 (52.9%)	
b. Health Benefits						
Same as staff	2 (33.3%)	5 (22.7%)	1 (5.6%)	17 (43.6%)	25 (29.4%)	
Modified package	0 (0.0%)	1 (4.5%)	4 (22.2%)	3 (7.7%)	8 (9.4%)	
None	4 (66.7%)	16 (72.7%)	13 (72.2%)	19 (48.7%)	52 (61.2%)	
16. Centers that have taken the following actions to effectively manage case loads:						
a) Seeing more students in therapy less than once a week.	27 (67.5%)	34 (58.6%)	44 (75.9%)	61 (68.5%)	169 (68.1%)	Other actions included: reducing session length, adding administration time to complete paperwork, intake/triage as a new position, using a case management team, hiring fee-for service counselors as wait list develops, daily walk-in hours.
b) Reducing the number of students seen more than once a week.	11 (27.5%)	14 (24.1%)	17 (29.8%)	29 (32.6%)	71 (28.7%)	
c) No longer having holding appointments for students.	14 (35.0%)	20 (34.5%)	26 (44.8%)	30 (33.7%)	91 (36.7%)	
d) Using a waiting list "support" group (students attend group until an individual appt. is available).	0 (0.0%)	3 (5.2%)	5 (8.6%)	14 (15.7%)	22 (8.9%)	
e) Assigning more students to groups directly from intake/assessment.	2 (5.0%)	7 (12.1%)	11 (19.0%)	30 (33.7%)	50 (20.2%)	
f) Using a telephone assessment/intake system.	3 (7.5%)	1 (1.7%)	1 (1.7%)	4 (4.5%)	9 (3.6%)	
g) Making more external referrals.	16 (40.0%)	25 (43.1%)	18 (31.0%)	48 (53.9%)	109 (44.0%)	
h) Using a brief treatment model.	22 (55.0%)	43 (74.1%)	44 (75.9%)	71 (79.8%)	181 (73.0%)	
i) Other	3 (7.5%)	4 (7.0%)	8 (13.8%)	15 (16.9%)	31 (12.6%)	
17. Present concerns of Centers (Directors checked all that applied):						
a) The number of students with severe psychological problems.	33 (68.8%)	56 (77.8%)	51 (78.5%)	73 (79.3%)	216 (77.1%)	1996 statistics: 75.4%
b) An increase in sexual assault cases.	3 (6.1%)	10 (13.9%)	8 (12.3%)	9 (9.8%)	30 (10.7%)	25.4%
c) An increase in crisis counseling.	10 (20.4%)	31 (43.1%)	30 (46.2%)	43 (46.7%)	116 (41.3%)	43.5%
d) Waiting list problems.	8 (16.3%)	14 (19.4%)	15 (23.1%)	37 (40.2%)	74 (26.3%)	24.0%
e) Pressure on the Center to do more about drug and alcohol abuse on campus.	23 (46.9%)	33 (45.8%)	32 (49.2%)	33 (35.9%)	123 (43.8%)	36.7%

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
17. f) The need to find better referral sources for students who need long-term help.	26 (53.1%)	36 (50.0%)	40 (61.5%)	66 (71.7%)	171 (60.9%)	1996 statistics: 62.4%
g) Referrals by outside agencies to your Center of clients needing long-term therapy.	3 (6.1%)	12 (16.7%)	16 (24.6%)	20 (21.7%)	51 (18.1%)	22.8%
h) Responding to the needs of learning disabled students.	21 (42.9%)	30 (41.7%)	28 (43.1%)	34 (37.0%)	116 (41.3%)	53.6%
i) A growing demand for services with no increase in resources or fewer resources.	24 (49.0%)	42 (58.3%)	37 (56.9%)	56 (60.9%)	160 (56.9%)	63.3%
j) Growing pressure to go to a time-limited model.	2 (4.1%)	10 (13.9%)	9 (13.8%)	14 (15.2%)	35 (12.5%)	
k) An increasing awareness among staff about legal issues.	7 (14.3%)	20 (27.8%)	20 (30.8%)	25 (27.2%)	73 (26.0%)	
l) Other critical issues to be faced in the next few years.	8 (16.3%)	14 (19.4%)	8 (12.5%)	20 (21.7%)	51 (18.2%)	

Other concerns: Need for additional psychiatric services, boundary issues with administration, increase in mandated referrals, critical incidents, and requests for special assessments.

18. Average salary for professional staff hired in the past year according to gender, minority status, and institutional size is available in **Appendix B**.

19. Average salary paid to professional staff according to number of years in the position, according to institutional size, is available in **Appendix C**.

20. Approximate ratio of FTE mental health professionals (includes all paid staff and interns at centers and other service units on campus except for services provided by students in departmental clinics) to FTE students:	1 to 767	1 to 1,238	1 to 1,774	1 to 2,290	1 to 1,632	The range varies from 1 - 120 to 1-7,200.
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21. Centers that have a Certified Substance Abuse Counselor on staff:	9 (18.0%)	16 (21.9%)	23 (34.3%)	30 (33.0%)	79 (27.8%)	
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22. Based on a 40-hour work week, number of hours considered a full case load for a full-time counselor who is responsible only for individual counseling, case notes, and attending necessary staff meetings:	x=25.1 Range 13-33	x= 23.6 Range 10-32	x=22.8 Range 2-30	x=23.4 Range 10-32	x= 23.6 Range 2-35	25 hours in 1990.
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23. Campuses that have an Employee Assistance Program (EAP) for faculty and staff:	28 (54.9%)	47 (64.4%)	51 (76.1%)	74 (80.4%)	201 (70.3%)	
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24. The EAP is coordinated by:						
a) Counseling Center	1 (3.6%)	3 (6.4%)	2 (4.0%)	7 (9.0%)	13 (6.4%)	Some EAP services are coordinated by a combination of a-d, volunteers, or by school psychiatry departments.
b) Personnel or Human Relations	16 (57.1%)	28 (59.6%)	29 (58.0%)	55 (70.5%)	128 (62.7%)	
c) An academic department	0 (0.0%)	0 (0.0%)	1 (2.0%)	0 (0.0%)	1 (0.5%)	
d) An outside EAP provider	10 (35.7%)	13 (27.7%)	15 (30.0%)	7 (9.0%)	45 (22.1%)	
e) Other	1 (3.6%)	3 (6.4%)	3 (6.0%)	9 (11.5%)	17 (8.3%)	

25. Centers that provide services for faculty or staff (whether or not the Center coordinates an EAP).	32 (62.7%)	49 (70.0%)	42 (62.7%)	51 (58.6%)	175 (63.2%)	
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	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
26. Nature of services provided for faculty and staff, and beliefs about those services (Directors checked all that applied):						
a) Informal program as schedule permits.	18 (48.6%)	25 (43.1%)	14 (31.1%)	10 (16.4%)	67 (33.0%)	Other services:
b) Formally identified EAP program.	2 (5.4%)	3 (5.2%)	7 (15.6%)	13 (21.3%)	25 (12.3%)	Consultation to staff,
c) Separate funding provided to establish the program.	1 (2.8%)	58 (100.0%)	2 (4.4%)	5 (8.2%)	8 (4.0%)	crisis intervention
d) Third party payments are collected for these services.	1 (2.7%)	1 (1.7%)	2 (4.4%)	3 (4.9%)	7 (3.4%)	and debriefing,
e) Primarily a referral program; not a counseling service.	25 (69.4%)	42 (72.4%)	26 (57.8%)	37 (60.7%)	132 (65.3%)	career counseling,
f) Detract from our ability to provide necessary student services.	36 (100.0%)	5 (8.6%)	3 (6.7%)	4 (6.6%)	12 (5.9%)	brief treatment
g) Strengthened our political position on campus.	9 (25.0%)	26 (44.8%)	22 (48.9%)	25 (41.0%)	83 (41.1%)	model with outside
h) Helped to create a healthier environment; has indirectly benefited our students.	5 (13.9%)	22 (37.9%)	16 (35.6%)	26 (42.6%)	70 (34.7%)	referral if needed.
i) Faculty and staff who utilize these services also tend to make more student referrals to our Center.	6 (16.7%)	20 (34.5%)	18 (40.0%)	21 (34.4%)	66 (32.7%)	
j) Other	7 (19.4%)	6 (10.3%)	7 (15.6%)	19 (31.7%)	40 (19.9%)	
27. On-campus psychiatric services are provided:						
a) In Counseling Center only.	9 (17.6%)	26 (35.6%)	22 (32.8%)	31 (33.7%)	89 (31.1%)	Centers merged with
b) In Student Health Center only.	4 (7.8%)	1 (1.4%)	10 (14.9%)	26 (28.3%)	42 (14.7%)	health centers share
c) In both Counseling & Student Health Centers.	2 (3.9%)	5 (6.8%)	5 (7.5%)	12 (13.0%)	24 (8.4%)	psychiatric services;
d) Contract out for psychiatrists.	6 (11.8%)	6 (8.2%)	5 (7.5%)	7 (7.6%)	24 (8.4%)	some campuses use
e) No access to psychiatrist except as private referral.	22 (43.1%)	26 (35.6%)	13 (19.0%)	13 (14.1%)	75 (26.2%)	local hospitals, or
f) Other	2 (3.9%)	2 (2.7%)	9 (13.4%)	2 (2.2%)	15 (5.2%)	school department of
						psychiatry.
28. Number of psychiatric consultation hours available per week:	x= 2.98 Range 1-8	x=7.40 Range 1-28	x=11.99 Range .7-68	x=34.80 Range 1-140	x=20.61 Range .7-140	
29. Number of psychiatric consultation hours per week provided per 1,000 students:	x=1.52 Range .6-4	x=1.68 Range.3-8	x=1.07 Range .06-6	x=1.28 Range .03-4	x=1.31 Range -.03-8	This was 1.6 in 1998; 1.5 in 1999.
30. Students receiving medication from an on-campus psychiatrist:						
a) Must be in therapy with a Counseling Center therapist.	8 (53.3%)	14 (48.3%)	20 (50.0%)	18 (25.4%)	61 (38.9%)	
b) Must be in therapy with either a Center therapist or an external therapist.	6 (40.0%)	6 (20.7%)	6 (15.0%)	11 (15.5%)	29 (18.5%)	
c) Can obtain medication without on-going therapy.	1 (6.7%)	9 (31.0%)	14 (35.0%)	42 (59.2%)	67 (42.7%)	
31. Center clients receive medication from the following campus sources (Directors checked all that applied):						
a) Psychiatrist	12 (36.4%)	31 (66.0%)	38 (73.1%)	73 (84.9%)	156 (70.9%)	Other sources:
b) M.D., non-psychiatrist	21 (63.6%)	28 (59.6%)	31 (59.6%)	57 (66.3%)	138 (62.7%)	Physician's Assistant,
c) Nurse practitioner	13 (39.4%)	16 (34.0%)	14 (26.9%)	27 (31.4%)	70 (31.8%)	Psychiatric Resident
32. Approximate percentage of Center clientele referred for psychiatric evaluation:	x=11% Range .9-40	x=11% Range 1-40	x=11% Range 1-30	x=14% Range .9-44	x=12% Range .9-44	

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33. Approximate percentage of Center clientele who take psychiatric medication.	x=18% Range 1-65	x=16% Range .5-50	x=17% Range 1-40	x=17% Range 1-43	x=17% Range .5-65	Up from 9% in 1994.
34. Center Staff psychiatrists perform the following functions:						
a) Psychotherapy.	1 (8.3%)	2 (7.1%)	5 (14.7%)	10 (20.0%)	18 (14.4%)	Other functions:
b) Psychiatric evaluations.	11 (91.7%)	25 (89.3%)	33 (97.1%)	45 (90.0%)	115 (92.0%)	coordination of
c) Prescribe for and follow students who are on medication.	12 (100.0%)	26 (92.9%)	31 (91.2%)	50 (100.0%)	119 (95.2%)	hospitalizations,
d) Consult at Center case conferences.	7 (58.3%)	13 (46.4%)	13 (38.2%)	31 (62.0%)	64 (51.2%)	in-service training,
e) Consult with staff as needed.	11 (91.7%)	25 (89.3%)	32 (94.1%)	47 (94.0%)	116 (92.8%)	crisis evaluation.
f) Preside over case conferences.	0 (0.0%)	0 (0.0%)	1 (2.9%)	1 (2.0%)	2 (1.6%)	
g) Serve as Center Director.	0 (0.0%)	0 (0.0%)	1 (2.9%)	0 (0.0%)	1 (0.8%)	
h) Serve as Assistant Director.	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (4.0%)	2 (1.6%)	
i) Supervise staff.	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (8.0%)	4 (3.2%)	
35. Centers that have a waiting list for therapy appointments:	14 (27.5%)	20 (27.8%)	21 (31.8%)	43 (46.7%)	99 (34.9%)	
a) Number of weeks that this occurs during the year:	x=5.8 Range 2-30	x=8.4 Range 1-30	x=13.1 Range 2-30	x=14.7 Range 2-46	x=11.8 Range 1-46	
b) Number of weeks that a student waits during the busiest time of the year:	x=2.2 Range 1-8	x=2.5 Range 1-5	x=2.5 Range 1-8	x=3.0 Range 1-7	x=2.7 Range 1-8	
c) Centers that would see student in crisis immediately:	17 (100.0%)	27 (100.0%)	28 (100.0%)	51 (100.0%)	124 (100.0%)	
36. Centers that have a waiting list for psychiatric appointments:	7 (38.9%)	12 (33.3%)	12 (30%)	24 (38.7%)	56 (35.4%)	
a) Number of weeks that this occurs during the year:	x=6.4 Range .5-20	x=16.9 Range 2-45	x=14.1 Range 1-40	x=17.5 Range 3-50	x=15.0 Range .5-50	
b) Number of weeks that a student waits during the busiest time of the year:	x=2.4 Range 2-4	x=3.0 Range 2-6	x=2.5 Range 1-6	x=2.8 Range 1-5	x=2.8 Range 1-6	
c) Centers that would see student in crisis immediately:	7 (70.0%)	10 (83.3%)	15 (83.3%)	27 (87.1%)	59 (81.9%)	
37. Directors that support the following Counseling Center standards on case notes:						
a) They should be kept only at the counselor's discretion.	1 (2.0%)	1 (1.4%)	3 (4.5%)	1 (1.1%)	6 (2.1%)	Similar responses were reported in 1995.
b) They should be kept on each client, but should remain under the care of the client's counselor.	9 (18.4%)	11 (15.1%)	4 (6.0%)	2 (2.2%)	27 (9.6%)	
c) They should be maintained only in a central office file.						
d) They should be maintained either way, depending what works best at the center.	27 (55.1%)	46 (63.0%)	39 (58.2%)	73 (82.0%)	185 (65.8%)	
	12 (23.5%)	15 (20.5%)	21 (31.3%)	13 (14.6%)	63 (22.4%)	
38. Directors who would feel it necessary to have access to case notes in the counselor's absence.	42 (93.3%)	53 (91.4%)	53 (94.6%)	66 (95.7%)	217 (93.9%)	92.5% in 1995.
39. Directors reporting an increase in clients asking to view case records in recent years.	3 (6.1%)	14 (19.7%)	17 (28.3%)	25 (28.1%)	61 (22.4%)	24.0% in 1995.
40. Centers that have written statements or policies on the following:						
a) Having an emotionally disturbed student removed from the residence halls or school	21 (47.7%)	30 (43.5%)	21 (37.5%)	22 (27.2%)	95 (37.7%)	Other policies:
b) Having a psychotic student hospitalized	18 (40.9%)	27 (39.1%)	24 (42.9%)	44 (54.3%)	115 (45.6%)	eating disorders,

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
c) Dealing with a potentially suicidal student	34 (77.3%)	50 (72.5%)	45 (80.4%)	58 (71.6%)	188 (74.6%)	dual relationships,
d) Dealing with a potentially violent student	22 (50.0%)	26 (37.7%)	32 (57.1%)	45 (55.6%)	125 (49.6%)	confidentiality,
e) Risks of counseling	12 (27.3%)	21 (30.4%)	15 (26.8%)	25 (30.9%)	75 (29.8%)	use of computers,
f) Kinds of client problems appropriate to be seen at the Counseling Center	18 (40.9%)	29 (42.0%)	27 (48.2%)	44 (54.3%)	119 (47.2%)	post-suicide inter- vention, responding
g) How to handle a sexual assault case	29 (65.9%)	38 (55.1%)	25 (44.6%)	31 (38.3%)	124 (49.2%)	to requests for access
h) Returning a student who had left because of psychiatric problems, to classes or residence hall	23 (52.3%)	28 (40.6%)	14 (25.0%)	17 (21.0%)	83 (32.9%)	to student records, mandatory evaluations.
41. Centers that contact clients who do not return for counseling without notification (no shows):						
a) No.	2 (4.0%)	6 (8.2%)	5 (7.5%)	10 (10.9%)	23 (8.1%)	
b) Yes for all cases.	23 (46.0%)	20 (27.4%)	20 (29.9%)	16 (17.4%)	80 (28.1%)	
c) Yes but only for "at risk" clients.	25 (50.0%)	47 (64.4%)	42 (62.7%)	66 (71.7%)	182 (63.9%)	
42. Center policy regarding students who appear, at intake, to need therapy for more than six months:						
a) Commit to as many of these students as possible while staff time is available.	15 (29.4%)	13 (18.3%)	14 (20.9%)	10 (10.9%)	52 (18.3%)	Other responses: combination of these
a) Immediately refer most out, keeping a few for training purposes.	3 (5.9%)	3 (4.2%)	9 (13.4%)	27 (29.3%)	43 (15.1%)	five policies, deciding
c) Immediately refer all such students out.	3 (5.9%)	4 (5.6%)	3 (4.5%)	5 (5.4%)	15 (5.3%)	on a case by case
d) Allow students to be seen for limited number of sessions, then refer out.	5 (9.8%)	10 (14.1%)	9 (13.4%)	14 (15.2%)	38 (13.4%)	basis, keep students
e) We rarely would make this kind of decision at intake. Most students are seen until we decide at a later point that they need more help than we can provide.	19 (37.3%)	35 (49.3%)	27 (40.3%)	27 (29.3%)	110 (38.7%)	who have no insurance.
43. Directors who have noticed an increase in number of students seeking counseling to address issues of relationship violence.						
	16 (32.0%)	34 (48.6%)	24 (37.5%)	39 (43.8%)	114 (41.3%)	These results do not differ significantly from 1991.
44. Center Directors that have noticed an increase in students with the following problems over the past five years:						
a) Severe psychological problems	38 (79.2%)	57 (78.1%)	51 (78.5%)	73 (81.1%)	222 (79.6%)	Other increases:
b) Sexual assault concerns (on campus)	10 (21.3%)	31 (42.5%)	13 (20.6%)	29 (32.6%)	85 (30.9%)	eating disorders,
c) Problems related to earlier sexual abuse	13 (27.7%)	33 (46.5%)	24 (37.5%)	39 (43.3%)	111 (40.4%)	ADHD, Students
d) Alcohol problems	21 (44.7%)	36 (49.3%)	28 (43.1%)	43 (48.9%)	131 (47.5%)	on multiple meds.
e) Other illicit drug use	15 (31.9%)	30 (41.7%)	26 (40.0%)	35 (38.9%)	107 (38.6%)	Decreases noted:
f) Learning disabilities	32 (69.6%)	52 (74.3%)	51 (79.7%)	68 (77.3%)	206 (76.0%)	sexual assault,
g) Self-Injury	24 (50.0%)	33 (47.1%)	22 (33.8%)	27 (30.0%)	108 (39.1%)	illicit drug use.
45. Approximate percentages of Center clientele who have severe psychological problems:						
	x=15% Range 1-65	x=16% Range .05-50	x=15% Range 1-70	x=16% Range1-75	x=16% Range .05-75	
46. For Directors' views on why there is an increase in severe psychological problems, see Appendix D.						
47. In regard to the numbers of students who take psychiatric medication:						

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
a) Directors who have noticed an increase in the number of students coming in for counseling that are <u>already</u> taking psychiatric medications:	46 (93.9%)	68 (94.4%)	60 (93.8%)	86 (94.5%)	263 (94.3%)	
b) Directors who believe this percentage is greater than it was 10 years ago.	36 (78.3%)	57 (79.2%)	56 (86.2%)	81 (92.0%)	233 (85.0%)	
48. Concerning students who have been in ongoing therapy prior to attending college:						
a) Directors who note an increase in number of these students who want to continue their treatment at the Center.	39 (81.3%)	59 (84.3%)	44 (69.8%)	66 (74.2%)	209 (76.8%)	
b) Centers using a brief treatment model that would accept this student for therapy.	26 (81.3%)	42 (80.8%)	43 (89.6%)	55 (71.4%)	167 (79.5%)	
c) Typical Center responses:						Other responses:
1. Continue with therapy.	15 (34.1%)	29 (43.9%)	21 (35.0%)	16 (18.2%)	82 (31.5%)	Case by case decision,
2. Offer a brief intervention only.	10 (22.7%)	14 (21.2%)	24 (40.0%)	35 (39.8%)	83 (31.9%)	a combination of these
3. Make an external referral.	7 (15.9%)	11 (16.7%)	4 (6.7%)	21 (23.9%)	43 (16.5%)	three choices.
49. Center's data on outside referrals:						
a) Percentage of Directors who keep referral statistics:	28 (54.9%)	32 (44.4%)	19 (28.4%)	37 (40.7%)	116 (40.8%)	
b) Approximate percentages of students referred out for psychological treatment:	x= 7% Range .5-38	x=7% Range 1-30	x=10% Range 1-40	x=14% Range 1-40	x=10% Range .5-40	
50. Number of Centers who attempt to get feedback on effectiveness of external therapists or agencies to whom clients are referred.	30 (60.0%)	33 (48.5%)	19 (29.2%)	23 (26.7%)	106 (39.0%)	
51. After assessment, Centers that reserve the right to deny service to student whose problems are beyond Center's typical treatment capabilities:	43 (87.8%)	61 (87.1%)	60 (93.8%)	85 (96.6%)	252 (92.0%)	
52. The percentage of staff counseling time devoted to:						
a) Career Counseling	x=4.0 Range 0-31	x=6.6 Range 0-55	x=8.6 Range 0-40	x= 9.3 Range 0-46	x=7.5 Range 0-55	
b) Personal Counseling	x=83.6 Range 20-100	x=80.2 Range 35-100	x=80.4 Range 40-100	x=80.3 Range 40-100	x=80.8 Range 20-100	
1. Developmental	x=42.1 Range 20-80	x=34.1 Range 0-60	x=47.3 Range 0-90	x=41.1 Range 10-80	x=41.3 Range 0-90	
2. Emotional	x=57.1 Range 20-80	x=63.5 Range 0-98	x= 50.3 Range 0-80	x=58.9 Range 20-90	x=57.4 Range 0-98	
c) Academic Counseling	x=8.4 Range 0-50	x=9.7 Range 0-40	x=9.4 Range 0-50	x=6.7 Range 0-40	x=8.5 Range 0-50	Other time spent::
d) Other	x=3.9 Range 0-40	x=3.3 Range 0-35	x=1.5 Range 0-29	x=3.7 Range 0-50	x=3.2 Range 0-50	AOD concerns, outreach, testing, consultation.
53. Percentages of student body receiving counseling in Center:						
a) 5-10%	13 (26.5%)	30 (42.9%)	51 (76.1%)	73 (81.1%)	169 (60.6%)	
a) 11-15%	17 (34.7%)	27 (38.6%)	12 (17.9%)	10 (11.1%)	67 (24.0%)	

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
c) 16-20%	9 (18.4%)	6 (8.6%)	2 (3.0%)	4 (4.4%)	21 (7.5%)	
d) 21-25%	3 (6.1%)	3 (4.3%)	1 (1.5%)	2 (2.2%)	9 (3.2%)	
e) 26-30%	3 (6.1%)	2 (2.9%)	1 (1.5%)	1 (1.1%)	7 (2.5%)	
f) 31-35%	3 (6.1%)	1 (1.4%)	0 (0.0%)	0 (0.0%)	4 (1.4%)	
g) 36-40%	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	
h) Over 40%	1 (2.0%)	1 (1.4%)	0 (0.0%)	0 (0.0%)	2 (0.7%)	

54. Number of clinical hours per week provided by:

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283	1992 Total %:
a) Director							
1. None	1 (2.2%)	3 (4.5%)	2 (3.1%)	7 (7.9%)	13 (4.8%)		3.1%
2. 1-5	4 (8.7%)	7 (10.6%)	13 (20.0%)	29 (32.6%)	54 (20.1%)		18.8%
3. 6-10	10 (21.7%)	19 (28.8%)	29 (44.6%)	35 (39.3%)	93 (34.6%)		27.0%
4. 11-15	12 (26.1%)	19 (28.8%)	13 (20.0%)	9 (10.1%)	53 (19.7%)		23.2%
5. Over 15	19 (41.3%)	18 (27.3%)	8 (12.3%)	9 (10.1%)	56 (20.8%)		28.0%
b) Training Director							
1. None	1 (50.0%)	1 (5.3%)	0 (0.0%)	2 (3.0%)	4 (3.4%)		3.2%
2. 1-5	0 (0.0%)	3 (15.8%)	1 (3.3%)	7 (10.4%)	11 (9.2%)		4.0%
3. 6-10	0 (0.0%)	2 (10.5%)	6 (20.0%)	24 (35.8%)	33 (27.7%)		25.8%
4. 11-15	0 (0.0%)	7 (36.8%)	7 (23.3%)	15 (22.4%)	29 (24.4%)		34.7%
5. Over 15	1 (50.0%)	6 (31.6%)	16 (53.3%)	19 (28.4%)	42 (35.3%)		32.3%
c) Assistant Director							
1. None	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (4.7%)	2 (1.8%)		5.6%
2. 1-5	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (7.0%)	3 (2.8%)		5.6%
3. 6-10	2 (14.3%)	2 (9.5%)	3 (10.3%)	15 (34.9%)	22 (20.2%)		14.9%
4. 11-15	2 (14.3%)	5 (23.8%)	8 (27.6%)	11 (25.6%)	26 (23.9%)		33.6%
5. Over 15	10 (71.4%)	14 (66.7%)	18 (62.1%)	12 (27.9%)	56 (51.4%)		40.2%
d) Consultant/Outreach Director							
1. None	0 (0.0%)	1 (11.1%)	0 (0.0%)	3 (6.7%)	4 (5.3%)		4.8%
2. 1-5	0 (0.0%)	0 (0.0%)	2 (10.5%)	3 (6.7%)	5 (6.7%)		4.8%
3. 6-10	1 (100.0%)	3 (33.3%)	4 (21.1%)	6 (13.3%)	15 (20.0%)		12.0%
4. 11-15	0 (0.0%)	5 (55.6%)	3 (15.8%)	17 (37.8%)	25 (33.3%)		39.8%
5. Over 15	0 (0.0%)	0 (0.0%)	10 (52.6%)	16 (35.6%)	26 (34.7%)		32.5%
e) Clinical Director							
1. None	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (5.1%)	2 (3.6%)		7.9%
2. 1-5	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (7.7%)	3 (5.4%)		3.2%
3. 6-10	0 (0.0%)	1 (25.0%)	2 (16.7%)	8 (20.5%)	12 (21.4%)		17.5%
4. 11-15	0 (0.0%)	1 (25.0%)	6 (50.0%)	11 (28.2%)	18 (32.1%)		30.2%
5. Over 15	0 (0.0%)	2 (50.0%)	4 (33.3%)	15 (38.5%)	21 (37.5%)		41.3%

Other staff (e.g.: Academic Success Coordinator and Research Coordinator) provided 11-15+hours per week.

55. Center's views on appropriateness of the following options for students who have used up their number of allotted counseling hours at the center or need longer term therapy than the center can provide:

- a) See the student in own private practice if this is the

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283
student's wish.						
Yes	6 (13.3%)	16 (26.7%)	12 (21.8%)	17 (22.7%)	52 (21.8%)	These views are similar to those reported in 1991.
No	39 (86.7%)	44 (73.3%)	43 (78.2%)	58 (77.3%)	186 (78.2%)	
b) Refer to another counselor in the center who has a private practice.						
Yes	7 (15.9%)	16 (27.6%)	18 (32.7%)	20 (27.8%)	61 (26.4%)	
No	37 (84.1%)	42 (72.4%)	37 (67.3%)	52 (72.2%)	170 (73.6%)	
c) Refer to a friend who has a private practice.						
Yes	27 (62.8%)	37 (62.7%)	36 (64.3%)	42 (58.3%)	143 (61.6%)	
No	16 (37.2%)	22 (37.3%)	20 (35.7%)	30 (41.7%)	89 (38.4%)	
56. Center responses to the following arguments for a staff member continuing with a center client in their private practice:						
a) The client should have the right to choose whomever they wish for their private work:						
Considerable Merit:	16 (32.7%)	33 (46.5%)	24 (38.1%)	34 (38.2%)	109 (39.6%)	30.4% in 1991.
Some Merit:	24 (49.0%)	26 (36.6%)	28 (44.4%)	37 (41.6%)	116 (42.2%)	
No Merit:	9 (18.4%)	12 (16.9%)	11 (17.5%)	18 (20.2%)	50 (18.2%)	
b) It is a disservice to have them start with a new therapist:						
Considerable Merit:	9 (18.0%)	10 (14.1%)	10 (15.6%)	12 (13.3%)	41 (14.7%)	9.7% in 1991.
Some Merit:	24 (48.0%)	39 (54.9%)	37 (57.8%)	45 (50.0%)	147 (52.9%)	
No Merit:	17 (34.0%)	22 (31.0%)	17 (26.6%)	33 (36.7%)	90 (32.4%)	
c) It is appropriate to give the client a list of private practitioners, including the counselor's name and let the student decide.						
Considerable Merit:	27 (55.1%)	33 (46.5%)	35 (54.7%)	46 (51.7%)	143 (51.8%)	Up 15.5% since 1991.
Some Merit:	10 (20.4%)	25 (35.2%)	13 (20.3%)	20 (22.5%)	69 (25.0%)	
No Merit:	12 (24.5%)	13 (18.3%)	16 (25.0%)	23 (25.8%)	64 (23.2%)	
57. Centers where counselors are permitted to use their offices after-hours for private practice:	12 (24.5%)	15 (20.8%)	11 (16.7%)	11 (12.0%)	49 (17.4%)	
58. Centers using e-mail/Internet for any of the following:						
a) Chat rooms around specific themes for students	1 (3.1%)	1 (2.0%)	3 (5.8%)	4 (6.0%)	9 (4.4%)	Other uses: web page, research, appointment book, peer mentor matches, public relations.
b) Psychoeducation	21 (65.6%)	31 (62.0%)	34 (65.4%)	42 (62.7%)	129 (63.5%)	
c) Data base	3 (9.4%)	5 (10.0%)	16 (30.8%)	18 (26.9%)	42 (20.7%)	
d) Personal client contact/questions and concerns	15 (46.9%)	24 (48.0%)	18 (34.6%)	17 (25.4%)	75 (36.9%)	
e) Providing career information	4 (12.5%)	16 (32.0%)	14 (26.9%)	18 (26.9%)	52 (25.6%)	
f) Other	7 (21.9%)	8 (16.0%)	9 (17.3%)	20 (29.9%)	45 (22.2%)	
59. Directors' staff concerns:						
a) Conflict between staff members.	6 (26.1%)	8 (16.3%)	17 (30.4%)	21 (26.3%)	52 (24.8%)	
b) General problems with morale.	6 (26.1%)	8 (16.3%)	17 (30.4%)	23 (28.8%)	54 (25.7%)	
c) Coping with an impaired staff member.	5 (21.7%)	1 (2.0%)	10 (17.9%)	15 (18.8%)	31 (14.8%)	
d) Unequal sharing of Center responsibilities.	4 (17.4%)	9 (18.4%)	19 (33.9%)	31 (38.8%)	63 (30.0%)	
e) Some uncooperative staff.	4 (17.4%)	8 (16.3%)	12 (21.4%)	15 (18.8%)	39 (18.6%)	

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283	11
f) Resistance of some staff to new initiatives.	2 (8.7%)	19 (38.8%)	19 (33.9%)	32 (40.0%)	72 (34.3%)		
g) Some staff are not good team players.	5 (21.7%)	10 (20.4%)	14 (25.0%)	34 (42.5%)	63 (30.0%)		
h) Some staff laxity around boundary issues.	4 (17.4%)	10 (20.4%)	7 (12.5%)	12 (15.0%)	33 (15.7%)	Other concerns:	
i) Grousing about poor salaries.	2 (8.7%)	14 (28.6%)	21 (37.5%)	29 (36.3%)	68 (32.4%)	staff burnout,	
j) Other	7 (30.4%)	6 (12.2%)	10 (17.9%)	18 (22.5%)	41 (19.5%)	understaffing, budget restraints.	
60. In the past five years, Directors' administrative duties have been increased in the following ways:							
a) Have assumed responsibility for other administrative units outside of Counseling Center.	7 (15.6%)	17 (25.4%)	11 (18.3%)	23 (26.7%)	59 (22.6%)		
b) Have had other administrative units placed under the Counseling Center.	9 (20.0%)	12 (17.9%)	10 (16.7%)	13 (15.1%)	44 (16.9%)		
c) Other administrative duties.	20 (44.4%)	28 (41.8%)	22 (36.7%)	35 (40.7%)	107 (41.0%)		
d) None of the above.	18 (40.0%)	23 (34.3%)	24 (40.0%)	35 (40.7%)	101 (38.7%)		
61. Directors' ratings of how stressful their job is now as compared to five years ago:							
a) More stressful	16 (32.0%)	34 (46.6%)	34 (51.5%)	54 (59.3%)	139 (49.3%)	Down 9.8% since 1996.	
b) Less stressful	10 (20.0%)	5 (6.8%)	5 (7.6%)	8 (8.8%)	28 (9.9%)		
c) No change	15 (30.0%)	21 (28.8%)	17 (25.8%)	17 (18.7%)	71 (25.2%)		
d) NA - (not a director five years ago)	9 (18.0%)	13 (17.8%)	10 (15.2%)	12 (13.2%)	44 (15.6%)		
62. Centers with obsessive-pursuit cases in the past year:	28 (57.1%)	44 (60.3%)	39 (61.9%)	63 (74.1%)	176 (64.5%)	A total of 408 cases (up from 100 cases in 1999); 84 persons injured and 5 persons killed.	
66. Centers that had to hospitalize a student for psychological reasons in the past year:	41 (82.0%)	64 (90.1%)	55 (88.7%)	84 (97.7%)	246 (90.4%)	A total of 1,247 students, x= 5 Range 1-50	
67. Campuses that had an enrolled <u>student</u> suicide in the 99-2000 school year:	3 (6.0%)	9 (12.3%)	19 (29.7%)	46 (59.0%)	78 (29.1%)	A total of 122 students, x=.5, Range 1 - 5.	
68. Campuses that had a <u>client</u> suicide in the 99-00 school year	4 (8.0%)	4 (5.5%)	4 (6.1%)	17 (19.1%)	29 (10.3%)	A total of 32 students, x=.11, Range 1 - 3.	
69. Centers that have had legal action taken against them following a client or former client suicide:	0 (0.0%)	0 (0.0%)	1 (1.5%)	2 (2.2%)	3 (1.1%)	2 cases settled out of court, 1 case ruled in favor of the Center.	
71. Centers that have had to notify a third party about a potentially suicidal student during the past year:	32 (65.3%)	55 (78.6%)	46 (74.2%)	60 (72.3%)	195 (73.0%)	A total of 675 students (up from 480 in 1999), x=2.5, Range 1-8.	
72. When a student is a suicidal risk but appropriate for treatment in the Center (as opposed to hospitalization), Centers typically:							
a) Provide counseling without informing anyone but take usual precautions (contracting, etc.).	29 (59.2%)	47 (64.4%)	45 (68.2%)	67 (72.8%)	189 (66.8%)	Most directors would do a combination of	

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283	12
b) Seek client's permission to alert someone in the residence hall, or someone with whom the student resides but work with client even if permission is not given.	30 (61.2%)	42 (57.5%)	31 (47.0%)	52 (56.5%)	158 (55.8%)	a, b, and c and evaluate on a case by case basis.	
c) Notify someone as indicated above, even without client's permission and encourage client to continue in therapy or to seek hospitalization.	12 (24.5%)	22 (30.1%)	14 (21.2%)	14 (15.2%)	62 (21.9%)		
d) Other	8 (16.3%)	7 (9.6%)	7 (10.6%)	13 (14.1%)	35 (12.4%)		
73. Centers that notify the following without student permission when the student is a suicidal risk:							
a) No one	18 (35.3%)	38 (52.1%)	38 (58.5%)	43 (47.8%)	138 (49.1%)	Some directors stated that action would depend on severity of risk, others would notify	
b) Appropriate University Officials (Res. Life staff, V.Pres.)	29 (56.9%)	29 (39.7%)	19 (29.2%)	28 (31.1%)	106 (37.7%)		
c) Family	18 (35.3%)	20 (27.4%)	14 (21.5%)	31 (34.4%)	83 (29.5%)		
d) Other	4 (7.8%)	3 (4.1%)	8 (12.3%)	20 (22.2%)	35 (12.5%)		
74. Centers that have had to give warning to a third party about a student who posed a danger to another person:	8 (16.0%)	18 (25.4%)	14 (21.2%)	26 (29.2%)	67 (24.2%)	A total of 105 students, x= .38, Range 1 - 8.	
75. Centers notified (Percentages based on #74):							
a) Police	3 (42.9%)	11 (57.9%)	10 (71.4%)	16 (64.0%)	40 (60.6%)	Others notified: Dean of Students, Res. Life, Family members.	
b) Potential victim	6 (85.7%)	11 (57.9%)	11 (78.6%)	15 (60.0%)	44 (66.7%)		
c) Other	2 (29.6%)	9 (47.4%)	4 (28.6%)	4 (16.0%)	19 (28.8%)		
76. For a list of innovative programs, see Appendix E .							
77. Directors' indications of how APA ethical guidelines for working with multicultural students have been reviewed at Center staff meeting:							
a) Yes, very thoroughly.	3 (6.0%)	5 (7.0%)	8 (12.1%)	17 (19.1%)	34 (12.2%)		
b) Yes, but only briefly touched on.	10 (20.0%)	18 (25.4%)	19 (28.8%)	27 (30.3%)	74 (26.6%)		
c) No, and probably won't be.	4 (8.0%)	3 (4.2%)	5 (7.6%)	6 (6.7%)	18 (6.5%)		
d) No, but probably should be.	33 (66.0%)	45 (63.4%)	34 (51.5%)	39 (43.8%)	152 (54.7%)		
78. Directors' view of how well versed their staff is about these guidelines:							
a) Very well versed.	4 (8.5%)	3 (4.2%)	6 (9.0%)	9 (10.0%)	23 (8.3%)		
b) Reasonably well versed.	18 (38.3%)	26 (36.6%)	27 (40.3%)	40 (44.4%)	111 (40.1%)		
c) Know of the guidelines, but not well versed in them.	16 (24.0%)	20 (28.2%)	16 (23.9%)	24 (26.7%)	76 (27.4%)		
d) Little knowledge of the guidelines.	9 (19.1%)	22 (31.0%)	18 (26.9%)	17 (18.9%)	67 (24.2%)		
79. Centers utilizing the following types of outcomes assessment (Director's checked all that applied):							
a) General student evaluation forms	41 (93.2%)	58 (85.3%)	59 (92.2%)	81 (93.1%)	241 (90.9%)		
b) Pre and Post testing	5 (11.4%)	20 (29.4%)	16 (25.0%)	21 (24.1%)	62 (23.4%)		
c) Post therapy assessment of goal attainment	10 (22.7%)	18 (26.5%)	11 (17.2%)	15 (17.2%)	54 (20.4%)	Other types: OQ45, retention rates.	
d) Other	4 (9.1%)	9 (13.2%)	6 (9.4%)	11 (12.8%)	30 (11.4%)		

	<u>Under 2,500</u> (n = 51)	<u>2,500 - 7,500</u> (n = 73)	<u>7,500 - 15,000</u> (n = 67)	<u>Over 15,000</u> (n = 92)	<u>TOTAL</u> (n = 286)	<u>COMMENTS</u> size n=283	13
80. Centers that ask on an evaluation form if counseling has helped students to remain enrolled in their institution:	24 (52.2%)	28 (39.4%)	43 (65.2%)	56 (63.6%)	153 (56.0%)	Positive response from students: x=54.5% Range 3-100	
81. Centers that ask on an evaluation form if counseling has helped students with academic performance:	25 (54.3%)	35 (50.7%)	34 (52.3%)	59 (70.2%)	155 (58.3%)	Positive response from students: x=55.6% Range 3-95	
82. Strategies in place on campus to address suicide prevention and postvention:							
a) 24- hour crisis hot line	9 (20.0%)	21 (30.4%)	22 (34.9%)	34 (37.4%)	87 (32.2%)	Other strategies:	
b) Participation in National Depression Screening Day	31 (68.9%)	39 (56.5%)	45 (71.4%)	53 (58.2%)	170 (63.0%)	R.A. training, crisis response team,	
c) Classroom/Campus psychoeducational program	23 (51.1%)	41 (59.4%)	45 (71.4%)	57 (62.6%)	168 (62.2%)	pre-college programs,	
d) Community psychoeducational program	6 (13.3%)	10 (14.5%)	13 (20.6%)	16 (17.6%)	46 (17.0%)	suicide protocol,	
e) Peer educators who provide suicide information	16 (35.6%)	16 (23.2%)	14 (22.2%)	21 (23.1%)	68 (25.2%)	Center referral	
f) Conducting a psychological autopsy to determine etiology of person's decision to commit suicide	5 (11.1%)	4 (5.8%)	7 (11.1%)	15 (16.5%)	31 (11.5%)	guide given to	
g) Critical Incident Training	14 (31.1%)	33 (47.8%)	25 (39.7%)	49 (53.8%)	122 (45.2%)	faculty & staff,	
h) Other	10 (22.2%)	17 (24.6%)	13 (20.6%)	26 (28.9%)	67 (24.9%)	campus publications.	
83. and 84. See Appendix F for Center Responses to Suicide Related Incidents and Helpful Resources.							
85. Centers that make use of self-help books for clients:	40 (88.9%)	66 (90.4%)	55 (84.6%)	66 (81.5%)	228 (85.7%)		
86. For a list of recommended books for clients, see Appendix G .							
87. Centers that have had staff publish a research article or chapter in the past year:	9 (19.1%)	11 (16.9%)	24 (40.0%)	44 (55.7%)	90 (35.4%)		