

2001 DIRECTOR'S SURVEY SUMMARY DATA
Raw data reported outside brackets (frequencies inside)

NOTE ON INTERPRETING THIS SUMMARY: There is missing data for nearly every question in this year's survey, most Directors skip a question or two. The result is that percentages may not add up to 100 for some questions. Please assume that the differences indicate missing data, or "no response" to a question. Numbers correspond to questions on survey, those that have been omitted are highlighted in comments. Thank you!

DEMOGRAPHIC INFORMATION

Director's Gender

Male	151	(55.5%)
Female	121	(44.5%)

Director's Racial/Ethnic Identification

African American	16	(6.0%)
Asian American	1	(0.4%)
Hispanic American	8	(2.9%)
Native American	1	(0.4%)
White/Caucasian	240	(87.6%)
Other	2	(0.7%)
No response	6	(2.2%)

	<u>Under 2,500</u>		<u>2,500 - 7,500</u>		<u>SCHOOL SIZE</u>		<u>Over 15,000</u>		<u>TOTAL</u>		<u>COMMENTS</u>
	n = 45		n = 83		7,500 - 15,000		n = 91		n = 274		
					n = 55						Annual income generated: Average value, range)
1. Centers that charge fees for the following services:											
a) Personal counseling to students	2 (4.4%)	3 (3.7%)	7 (13%)	24 (27.3%)	36 (13.4%)	(\$33,000, 2-113K)					
b) Career counseling to students	1 (2.3%)	0 (0.0%)	3 (5.6%)	15 (17.0%)	19 (7.1%)	(\$4756, 500.00-2K)					
c) Career testing to students	1 (2.3%)	11 (13.4%)	13 (24.1%)	35 (38.9%)	60 (22.2%)	(\$3967, 100.00- 5K)					
d) Personality testing to students	2 (4.4%)	5 (6.1%)	11 (20.4%)	27 (30.7%)	45 (16.7%)	(\$780, 50.00-3K)					
e) Structured groups	1 (2.2%)	1 (1.2%)	6 (11.1%)	17 (19.5%)	25 (9.3%)	(\$3560, 500.00-12K)					
f) Psychological testing and assessment	3 (6.7%)	7 (8.5%)	11 (20.4%)	24 (26.7%)	45 (16.6%)	(\$2451, 50.00-11K)					
g) Teaching (Salary comes back to Center)	1 (2.3%)	1 (1.3%)	4 (7.4%)	20 (22.7%)	26 (9.8%)	(\$7807, 400.00-28K)					
h) Consultation	3 (6.7%)	1 (1.2%)	5 (9.3%)	13 (14.8%)	22 (8.2%)	(\$3334, 1-8K)					
i) Workshops	3 (6.7%)	2 (2.5%)	6 (11.1%)	17 (19.5%)	28 (10.5%)	(\$7733, 100.00-23K)					
2. Centers that charge fees for the following community services:											
a) Personal counseling	1 (2.2%)	3 (3.7%)	1 (1.9%)	2 (2.3%)	7 (2.6%)	(\$42,625, 1-140K)					
b) Career counseling	1 (2.2%)	4 (5.0%)	4 (7.5%)	14 (15.7%)	23 (8.6%)	(\$2362, 99.00-14K)					
c) Career testing	1 (2.3%)	9 (11.1%)	8 (15.1%)	18 (20.5%)	36 (13.5%)	(\$4277, 99.00-40K)					
d) Personality testing to students	8 (18.2%)	3 (3.7%)	3 (5.6%)	5 (5.8%)	11 (4.2%)	(\$400, 200.00-1K)					
e) Structured groups	10 (22.2%)	1 (1.2%)	1 (1.9%)	2 (2.3%)	4 (1.5%)	(\$4000, 4k-4k)					
f) Psychological testing and assessment	1 (2.2%)	1 (1.2%)	2 (3.7%)	7 (8.0%)	11 (4.1%)	(\$ 860.00, 200-2K)					
g) EAP services	9 (20.0%)	11 (13.6%)	6 (11.3%)	2 (2.3%)	2 (.8%)	(na)					
h) Workshops	3 (6.7%)	4 (5.0%)	1 (1.9%)	9 (10.2%)	17 (6.4%)	(\$4579, 3.00-30K)					
i) Other	9 (45.0%)	2 (4.9%)	2 (8.0%)	6 (11.1%)	10 (7.1%)	(\$24,925, 3.00-100K)					
3. Centers fully or partially supported by a mandatory fee:	17 (37.8%)	25 (30.9%)	24 (45.3%)	20 (22.2%)	117 (43.5%)						

	<u>Under 2,500</u> (n =45)		<u>2,500 - 7,500</u> (n =83)		<u>7,500 - 15,000</u> (n = 55)		<u>Over 15,000</u> (n =91)		<u>TOTAL</u> (n=274)		<u>COMMENTS</u>	2
4-5. Centers taking innovative action to earn income: How earned income was used:	1	(2.3%)	10	(12.8%)	10	(18.5%)	31	(35.2%)	52	(19.7%)	(\$21760,200.00-100K): Example: Consultation testing/evaluating for community, workshops, health fairs, grants.	
a) Absorbed into general operating budget.	0	(0.0%)	12	(63.2%)	11	(64.7%)	33	(68.6%)	56	(65.1%)		
b) Used to hire part time staff.	0	(0.0%)	0	(0.0%)	3	(17.6%)	5	(10.4%)	8	(9.3%)		
c) Used to supplement travel budget.	0	(0.0%)	1	(5.3%)	0	(0.0%)	5	(10.4%)	6	(7.0%)		
d) Other.	2	(4.4%)	6	(31.6%)	3	(17.6%)	5	(10.4%)	16	(18.6%)		
6. How Center budgets have fared in the past year: Salaries:												
a) Decreased	2	(4.8%)	1	(1.2%)	1	(1.9%)	2	(2.2%)	6	(2.3%)		
b) Stayed the same	5	(11.9%)	9	(11.1%)	10	(18.9%)	11	(12.4%)	35	(13.2%)		
c) Increased 1-3%	29	(69.0%)	55	(67.9%)	27	(50.9%)	45	(50.6%)	156	(58.9%)		
d) Increased 4-6%	4	(9.5%)	14	(17.3%)	14	(26.4%)	24	(27.0%)	56	(21.1%)		
e) Increased 7% or more	2	(4.8%)	2	(2.5%)	1	(1.9%)	7	(7.9%)	12	(4.5%)		
Other Costs Budget:												
a) Increased	20	(46.5%)	24	(30.8%)	14	(26.4%)	35	(39.8%)	93	(35.5%)		
b) Remained the same	21	(48.8%)	49	(62.8%)	34	(64.2%)	46	(52.3%)	150	(57.3%)		
c) Decreased	2	(4.7%)	5	(6.4%)	5	(9.4%)	7	(8.0%)	19	(7.3%)		
7. Centers that have gained new staff positions in the past year:											Centers gaining professional staff is up 1.1% since 2000 and up 9.8% since 1996.	
a) Professional	6	(13.3%)	14	(17.5%)	12	(22.6%)	27	(30.7%)	59	(22.2%)		
b) Clerical	3	(6.7%)	4	(5.0%)	1	(1.9%)	8	(9.1%)	16	(6.0%)		
c) Graduate Student Assistant or ½ time Intern	4	(9.3%)	11	(13.9%)	4	(7.5%)	11	(12.5%)	30	(11.4%)		
d) Intern (full time)	1	(2.4%)	4	(5.1%)	2	(3.8%)	4	(4.5%)	11	(4.2%)		
8. Centers that have lost staff positions in the past year:											Centers losing professional staff is down 1.2% since 2000 and down 8% since 1996.	
a) Professional	1	(2.2%)	2	(2.5%)	0	(0.0%)	6	(6.9%)	9	(3.4%)		
b) Clerical	1	(2.2%)	2	(2.5%)	5	(9.4%)	7	(8.0%)	15	(5.7%)		
c) Graduate Student Assistant or ½ time Intern	0	(0.0%)	1	(1.3%)	1	(1.9%)	3	(3.4%)	5	(1.9%)		
d) Intern (full time)	0	(0.0%)	2	(2.6%)	0	(0.0%)	0	(0.0%)	2	(0.8%)		
9. Centers under pressure to become self-supporting:	2	(4.4%)	5	(6.2%)	9	(17.3%)	19	(21.3%)	35	(13.1%)		
10. Campus status on the possibility that outsourcing/ privatization may occur in the Center:												
a) Has already happened.	3	(6.7%)	1	(1.3%)	0	(0.0%)	1	(1.1%)	5	(1.9%)		
b) Yes, it may occur.	2	(4.4%)	0	(0.0%)	1	(1.9%)	1	(1.1%)	4	(1.5%)		
c) No, has not occurred.	40	(88.9%)	78	(98.7%)	52	(98.1%)	87	(97.8%)	257	(96.6%)		

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>
11. Centers that have had records subpoenaed in the past year: (Cases: divorce, civil litigation, disability)	1 (2.2%)	16 (19.5%)	6 (11.3%)	27 (30.7%)	50 (18.7%)	
13. Centers that have had suits brought against them in the past year:	0 (0.0%)	1 (1.3%)	0 (0.0%)	2 (2.2%)	3 (1.1%)	
2000-2001 Suits: (only one listed) complaint filed with office of civil rights claiming discrimination because of a disability.						
14. Centers that have experienced other legal or ethical dilemmas in the past year:	See Appendix A for examples of dilemmas.					
15. Paid benefits available for Center staff and interns: (Total data only)	<u>Professional Dues</u>	<u>Licensing Fee</u>	<u>Malpractice Insurance</u>	<u>Conference Expenses</u>	<u>Conference Money available per person</u>	
	(Average and range)					
a) Director	106 (42.4%)	69 (27.6%)	91 (36.4%)	227 (91.5%)	(\$1274 , 180.00- 5K)	
b) Training Director	24 (22.6%)	15 (14.2%)	30 (28.3%)	99 (93.4%)	(\$910, 150.00-3K)	
c) Assistant Director	26 (25.5%)	21 (20.6%)	42 (41.2%)	90 (89.1%)	(\$802, 100.00- 3K)	
d) Professional Staff	60 (26.5%)	41 (18.1%)	73 (32.3%)	210 (92.9%)	(\$707, 100.00-2 K)	
e) Pre-Doctoral Interns	4 (5.1%)	2 (2.5%)	28 (35.4%)	65 (82.3%)	(\$285, 50.00-1K)	
f) Post-Doctoral Interns	4 (9.5%)	3 (7.1%)	18 (42.9%)	31 (75.3%)	(\$352, 50.00-2K)	
16. Centers that give time off each week for consultation:						Other arrangements
a) Half day	0 (0.0%)	5 (6.5%)	3 (5.8%)	3 (3.3%)	11 (4.2%)	included: Time as needed, 1-5 hours per week.
a) Full day	0 (0.0%)	0 (0.0%)	2 (3.8%)	6 (6.7%)	8 (3.0%)	
c) No time off	38 (84.4%)	64 (83.1%)	41 (78.8%)	63 (70.0%)	206 (78.3%)	
17. Centers' present service provision concerns (Directors checked all that applied):						
a) The number of students with severe psychological problems.	38 (86.4%)	65 (79.3%)	46 (85.2%)	76 (86.4%)	225 (84.0%)	Other concerns: Shortage of psychiatric services, need for more technical support, pressure to reduce personal and increase career counseling, demand for more psychotropic medication.
b) An increase in sexual assault cases.	4 (9.1%)	11 (13.4%)	4 (7.4%)	11 (12.5%)	30 (11.2%)	
c) An increase in crisis counseling.	14 (31.8%)	27 (32.9%)	28 (51.9%)	50 (56.8%)	119 (44.4%)	
d) Waiting list problems.	8 (18.2%)	11 (13.4%)	21 (38.9%)	42 (47.7%)	82 (30.6%)	
e) Pressure on the Center to do more about drug and alcohol abuse on campus.	17 (38.6%)	37 (45.1%)	26 (48.1%)	30 (34.1%)	110 (41.0%)	
f) The need to find better referral sources for students who need long-term help.	20 (45.5%)	44 (53.3%)	32 (59.3%)	62 (70.5%)	158 (59.0%)	
g) Referrals by outside agencies to your Center of clients needing long-term therapy.	3 (6.8%)	16 (19.5%)	10 (18.5%)	21 (23.9%)	50 (18.7%)	
h) Responding to the needs of learning disabled students.	19 (43.2%)	27 (32.9%)	12 (22.2%)	35 (39.8%)	93 (34.7%)	
i) A growing demand for services with no increase in resources or fewer resources.	21 (47.7%)	49 (59.8%)	42 (77.8%)	56 (63.6%)	168 (62.7%)	
j) Other critical issues to be faced in the next few years.	11 (25.0%)	18 (22.0%)	13 (24.1%)	19 (21.6%)	61 (22.8%)	

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>
18. Centers' present administrative concerns: (Directors checked all that applied):						
a) Increased paperwork.	10 (27.0%)	22 (31.0%)	14 (26.9%)	33 (41.3%)	79 (32.9%)	Other concerns:
b) Emphasis on accountability data from higher administration.	12 (32.4%)	35 (49.3%)	25 (48.1%)	34 (42.5%)	106 (44.2%)	Determining reasonable
c) Training demands of interns reduce clinical hours.	3 (8.1%)	12 (16.9%)	13 (25.0%)	25 (31.3%)	53 (22.1%)	accommodations for
d) Maintaining staff motivation.	13 (35.1%)	24 (33.8%)	22 (42.3%)	39 (48.8%)	98 (40.8%)	severe psychopathology;
e) Difficulty finding minority candidates to fill open positions.	12 (32.4%)	30 (42.3%)	22 (42.3%)	41 (51.3%)	105 (43.8%)	determining equitable
f) Knowing what should/should not be included in case notes.	11 (29.7%)	14 (19.7%)	4 (7.7%)	17 (21.3%)	46 (19.2%)	service expectations
g) Boundary issues with administration.	17 (45.9%)	17 (23.9%)	15 (28.8%)	11 (13.8%)	60 (25.0%)	for admin. staff and for
h) Other	7 (18.9%)	19 (26.8%)	12 (23.1%)	17 (21.3%)	55 (22.9%)	unionized faculty.
19. Average salary for professional staff hired in the past year according to gender, minority status, and institutional size is available in Appendix B .						
20. Average salary paid to professional staff according to number of years in the position, according to institutional size, is available in Appendix C .						
21. Approximate ratio of FTE mental health professionals (includes all paid staff and interns at centers and other service units on campus except for services provided by students in departmental clinics) to FTE students:	1 to 677	1 to 1,379	1 to 1,855	1 to 2,216	1 to 1,639	The Range= varies from 1 -200 to 1-7077.
22. Centers that have taken the following actions to effectively manage case loads:						
a) Seeing more students in therapy less than once a week.	25 (62.5%)	56 (75.7%)	40 (76.9%)	63 (72.4%)	184 (72.7%)	Other actions listed:
b) Reducing the number of students seen more than once a week.	12 (30.0%)	22 (29.7%)	26 (50.0%)	21 (23.9%)	81 (31.9%)	Hired a triage specialist, utilized clinical
c) No longer have holding appointments for students.	10 (25.0%)	23 (31.1%)	22 (42.3%)	29 (33.0%)	84 (33.1%)	review committees,
d) Using a waiting list "support" group	0 (0.0%)	0 (0.0%)	4 (7.7%)	7 (8.0%)	11 (4.3%)	employed experienced
e) Assigning to groups directly from intake/assessment.	1 (2.5%)	4 (5.4%)	10 (19.2%)	26 (29.5%)	41 (16.1%)	social work practicum
f) Using a telephone assessment/intake system.	0 (0.0%)	3 (4.1%)	2 (3.8%)	3 (3.4%)	8 (3.1%)	students to man hot
g) Making more external referrals.	12 (30.0%)	26 (35.1%)	21 (40.4%)	45 (51.1%)	104 (40.9%)	lines, work crisis
h) Using a brief treatment model.	26 (65.0%)	57 (77.0%)	36 (69.2%)	73 (83.0%)	192 (75.6%)	intervention 24 hr/wk.
i) Reducing session length.	6 (15.0%)	8 (10.8%)	3 (5.8%)	7 (8.0%)	24 (9.4%)	
j) Other	5 (12.5%)	8 (10.8%)	3 (5.8%)	10 (11.4%)	26 (10.2%)	
23. The average number of cases seen each week by Directors	Mean=12.5 Range-0-28	Mean=11.5 Range-0-26	Mean= 10.2 Range-4-30	Mean=7.8 Range-0-23	Mean=10.25 Range-0-30	
Directors' descriptions of their caseloads:						
a) Overwhelming (severely challenges ability to fulfill duties).	5 (11.4%)	5 (6.2%)	1 (1.9%)	6 (7.1%)	17 (6.5%)	
b) Heavy (demanding but manageable).	18 (40.9%)	31 (38.3%)	16 (30.8%)	23 (27.1%)	88 (33.6%)	
c) Moderate (seems in balance with my other duties).	14 (31.8%)	28 (34.6%)	25 (48.1%)	34 (40.0%)	101 (38.5%)	
d) Light (easily scheduled and maintained).	5 (11.4%)	13 (16.0%)	9 (17.3%)	15 (17.6%)	42 (16%)	
e) No clients are seen (time spent on administrative duties).	2 (4.5%)	4 (4.9%)	1 (1.9%)	7 (8.2%)	14 (5.3%)	
24. Center's primary theoretical orientation:						
a) No specific orientation	2 (4.4%)	9 (11.0%)	7 (13.0%)	16 (17.6%)	34 (12.5%)	Additional orientations:

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b) Psychodynamic	4 (8.9%)	5 (6.1%)	6 (11.1%)	13 (14.3%)	28 (10.3%)	Humanistic, Family Systems, Relational, Brief-Solution Focused, and Feminist.		
c) Cognitive-behavioral	8 (17.8%)	24 (29.3%)	5 (9.3%)	11 (12.1%)	48 (17.6%)			
d) Developmental	7 (15.6%)	2 (2.4%)	2 (3.7%)	7 (7.7%)	18 (6.6%)			
e) Eclectic/Integrative	22 (48.9%)	38 (46.3%)	33 (61.1%)	42 (46.2%)	135 (49.6%)			
25. Percentages of student body receiving counseling in Center:								
a) 5-10%	10 (22.2%)	50 (62.5%)	42 (79.2%)	64 (73.6%)	166 (62.6%)			
b) 11-15%	17 (37.8%)	20 (25.0%)	10 (18.9%)	13 (14.9%)	60 (22.6%)			
c) 16-20%	9 (20.0%)	7 (8.8%)	0 (0.0%)	2 (2.3%)	18 (6.8%)			
d) 21-25%	5 (11.1%)	1 (1.3%)	1 (1.9%)	4 (4.6%)	11 (4.2%)			
e) 26-30%	1 (2.2%)	2 (2.5%)	0 (0.0%)	3 (3.4%)	6 (2.3%)			
f) 31-35%	2 (4.4%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (0.8%)			
g) 36-40%	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (.0%)			
h) Over 40%	1 (2.2%)	0 (0.0%)	0 (0.0%)	1 (1.1%)	2 (.8%)			
26. Centers that use pre-assessment before assigning a client to a counselor:								
Types of pre-assessment:	14 (34.1%)	31 (39.2%)	24 (45.3%)	58 (69.0%)	127 (49.4%)	Some Centers use pre-assessment services from Health Center or a combination of listed strategies.		
a) Use a telephone assessment/intake system.	2 (14.3%)	2 (6.7%)	0 (0.0%)	1 (1.7%)	5 (4.0%)			
b) Use a computerized assessment/intake system.	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (8.6%)	5 (4.0%)			
c) Have one or more specialized triage counselors.	0 (0.0%)	3 (10.0%)	0 (0.0%)	7 (12.1%)	10 (7.9%)			
d) All counselors have intake assessment responsibilities.	10 (71.4%)	23 (76.7%)	22 (91.7%)	41 (70.7%)	96 (76.2%)			
e) Other	2 (14.3%)	2 (2.4%)	2 (8.3%)	4 (6.9%)	10 (7.9%)			
27. Types of case assignment when an intake assessment is done by someone other than the assigned counselor:								
a) Client is put on a list; assignments are made by office manager/secretary as an opening become available.	1 (10.0%)	6 (17.6%)	6 (20.7%)	5 (8.9%)	18 (14.0%)	Other assignments made by: Intake staff, triage clinicians, case presentation meetings, regular staff meetings.		
b) A case management team makes assignments.	1 (10.0%)	9 (26.5%)	4 (13.8%)	17 (30.4%)	31 (24.0%)			
c) Clinical coordinator makes assignments.	0 (0.0%)	1 (2.9%)	2 (6.9%)	12 (21.4%)	15 (11.6%)			
d) Director/Assistant Director makes assignments.	5 (50.0%)	11 (32.4%)	4 (13.8%)	3 (5.4%)	23 (17.8%)			
e) Other	3 (30.0%)	7 (20.6%)	13 (44.8%)	19 (33.9%)	42 (32.6%)			
28. Directors who believe it is more time efficient for each counselor to do the intake on the clients they will be seeing:								
	42 (97.7%)	70 (86.4%)	44 (88.0%)	59 (67.0%)	215 (82.1%)			
29. Centers that reserve right to deny service to a student whose problems are beyond center's treatment capabilities:								
Those Centers who answered yes :	34 (81.0%)	75 (94.9%)	47 (92.2%)	77 (88.5%)	233 (90.0%)			
a) Have a written policy statement to this effect.	10 (31.3%)	34 (47.2%)	30 (66.7%)	49 (65.3%)	123 (54.9%)			
b) The decision not to treat is made by:								
1) Counselor alone.	3 (9.4%)	9 (12.7%)	6 (14.3%)	26 (37.7%)	44 (20.6%)			
2) Counselor in consultation with clinical supervisor or director makes decision.	29 (90.6%)	62 (87.3%)	36 (85.7%)	43 (62.3%)	170 (79.4%)			

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30. How student appointments are scheduled:						
a) A holding appointment is placed on the schedule for the student.	21 (46.7%)	17 (21.0%)	20 (39.2%)	27 (30.7%)	85 (32.1%)	
b) Student is seen weekly but scheduled only one week in advance.	11 (24.4%)	32 (39.5%)	16 (31.4%)	33 (37.5%)	92 (34.7%)	
c) No guarantee of weekly time slot. Student schedules appointment at the next mutually convenient time.	13 (28.9%)	32 (39.5%)	15 (29.4%)	28 (31.8%)	88 (33.2%)	
31. Typical amount of time scheduled for Center counseling appointments:						
a) 30 minutes.	0 (0.0%)	1 (1.2%)	0 (0.0%)	0 (0.0%)	1 (0.4%)	
b) 45 minutes.	6 (13.3%)	10 (12.0%)	4 (7.5%)	9 (10.1%)	29 (10.7%)	
c) 50 minutes.	27 (60.0%)	52 (62.7%)	38 (71.7%)	54 (60.7%)	171 (63.3%)	
d) 60 minutes.	12 (26.7%)	20 (24.1%)	11 (20.8%)	26 (29.2%)	69 (25.6%)	
32. Average number of sessions per client in the past year: (mean and range value)	(5.7, 3-13)	(5.2, 1-10)	(5.4, 2-14)	(4.8, 1-12)	(5.2, 1-14)	
33. Center's policy on limiting the number of sessions per client:						
a) Limit of 5 sessions or less.	1 (2.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (0.4%)	
b) Limit of 6 to 10 sessions.	4 (9.3%)	15 (18.3%)	9 (17.0%)	20 (22.7%)	48 (18.0%)	
c) Limit of 11 to 15 sessions.	5 (11.6%)	11 (13.4%)	11 (20.8%)	25 (28.4%)	52 (19.5%)	
d) Limit of 16 to 20 sessions.	2 (4.7%)	3 (3.7%)	4 (7.5%)	7 (8.0%)	16 (6.0%)	
e) No limit.	16 (37.2%)	18 (22.0%)	10 (18.9%)	4 (4.4%)	48 (18.0%)	
f) No set limit, but counselors encouraged to limit the number of long-term cases.	15 (34.9%)	35 (42.7%)	19 (35.8%)	32 (36.4%)	101 (38.0%)	
34. Frequency that Centers see students more than once a week:						
a) Frequently	0 (0.0%)	0 (0.0%)	0 (0%)	1 (1.1%)	1 (0.4%)	
b) Occasionally	22 (48.9%)	24 (28.9%)	18 (34.0%)	19 (21.3%)	83 (30.7%)	
c) Rarely	23 (51.1%)	59 (71.1%)	35 (66.0%)	69 (77.5%)	186 (68.9%)	
35. Frequency that Centers see students less than once a week:						
a) Frequently	11 (24.4%)	31 (37.3%)	25 (47.2%)	35 (39.3%)	102 (37.8%)	
b) Occasionally	27 (60.0%)	49 (59.0%)	26 (49.1%)	49 (55.1%)	151 (55.9%)	
c) Rarely	7 (15.6%)	3 (3.6%)	2 (3.8%)	5 (5.6%)	17 (6.3%)	
36. Centers that have walk-in hours for clients: Utilization of walk-in hours by students:	22 (50.0%)	31 (37.3%)	20 (37.0%)	49 (54.4%)	122 (45.4%)	
a) Most hours are filled.	6 (27.3%)	6 (21.4%)	6 (30.0%)	23 (51.1%)	41 (35.7%)	
b) About half of the hours are filled.	8 (36.4%)	14 (50.0%)	10 (50.0%)	19 (42.2%)	51 (44.3%)	
c) Most hours are not utilized.	8 (36.4%)	8 (28.6%)	4 (20.0%)	3 (6.7%)	23 (20.0%)	
37. Centers with staff who have difficulty in keeping up with: case notes:	17 (37.8%)	39 (48.1%)	25 (47.2%)	47 (52.2%)	128 (47.6%)	

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>
Primary reason this difficulty occurs:						
a) Too little time during the day to complete them.	10 (58.8%)	22 (55.0%)	13 (54.2%)	25 (53.2%)	70 (54.7%)	Some directors (31) chose more than one reason.
b) Poor time management skills.	4 (23.5%)	4 (10.0%)	6 (25.0%)	11 (23.4%)	25 (19.5%)	
c) Procrastination on the part of some staff.	1 (5.9%)	9 (22.5%)	2 (8.3%)	8 (17.0%)	20 (15.6%)	
d) Other	2 (11.8%)	5 (12.5%)	3 (12.5%)	3 (6.4%)	13 (10.2%)	
38. Strategy to ensure staff's ability to complete charting responsibilities:						
a) 45–50 min. sessions. Charting done between sessions.	10 (23.8%)	32 (38.6%)	16 (30.8%)	31 (34.8%)	89 (33.5%)	Many centers used a combination of all three strategies.
b) An hour a day is kept open for charting.	8 (19.0%)	14 (16.9%)	12 (23.1%)	18 (20.2%)	52 (19.5%)	
c) No shows/ down time provides adequate time for charting.	20 (47.6%)	32 (38.6%)	22 (42.3%)	29 (32.6%)	103 (38.7%)	
d) Other	4 (9.5%)	5 (6.0%)	2 (3.8%)	11 (12.4%)	22 (8.3%)	
39. Center's expectation for when case notes (charting) for each client is to be completed:						
a) At the end of each day.	20 (46.5%)	46 (55.4%)	28 (52.8%)	50 (56.2%)	144 (53.7%)	Additional times listed: 24 or 48 hrs. post, every 5 th session, by the end of the term, or prior to the next session.
b) At the end of each week.	14 (32.6%)	24 (28.9%)	19 (35.8%)	26 (29.2%)	83 (31.0%)	
c) At the end of the month.	3 (7.0%)	4 (4.8%)	1 (1.9%)	1 (1.1%)	9 (3.4%)	
d) Other	6 (14.0%)	9 (10.8%)	5 (9.4%)	12 (13.5%)	32 (11.9%)	
40. Centers that have files reviewed on a regular basis to assure proper maintenance:						
a) All staff files are reviewed.	3 (7.0%)	23 (27.7%)	10 (18.9%)	39 (43.3%)	75 (27.9%)	
b) Only practicum students' and interns' files are reviewed.	12 (27.9%)	17 (20.5%)	22 (41.5%)	24 (26.7%)	75 (27.9%)	
c) No, staff assumes their own professional responsibilities.	28 (65.1%)	43 (51.8%)	21 (39.6%)	27 (30.0%)	119 (44.2%)	
41. Centers generate a DSM-IV type of diagnosis:						
a) On most clients.	5 (11.4%)	23 (27.7%)	17 (31.5%)	31 (35.2%)	76 (28.3%)	
b) On about half of clients.	2 (4.5%)	6 (7.2%)	1 (1.9%)	5 (5.7%)	14 (5.2%)	
c) On a small percentage of clients.	14 (31.8%)	30 (36.1%)	15 (27.8%)	15 (17.0%)	74 (27.5%)	
d) Never, or very rarely.	23 (52.3%)	24 (28.9%)	21 (38.9%)	37 (42.0%)	105 (39.0%)	
42. On-campus psychiatric services are provided:						
a) In Counseling Center only.	8 (18.2%)	27 (32.5%)	23 (42.6%)	24 (26.7%)	82 (30.3%)	Other sites: Psychiatry departments on campus.
b) In Student Health Center only.	4 (9.1%)	4 (4.8%)	11 (20.4%)	33 (36.7%)	52 (19.2%)	
c) In both Counseling & Student Health Centers.	1 (2.3%)	1 (1.2%)	1 (1.9%)	8 (8.9%)	11 (4.1%)	
d) In merged Counseling & Student Health Center(%)	4 (9.1%)	1 (1.2%)	2 (3.7%)	8 (8.9%)	15 (5.5%)	
e) Other places on campus.	0 (0.0%)	2 (2.4%)	1 (1.9%)	4 (4.4%)	7 (2.6%)	
f) Contract out for psychiatrists.	7 (15.9%)	5 (6.0%)	5 (9.3%)	7 (7.8%)	24 (8.9%)	
g) No access to psychiatrist except as private referral.	20 (45.5%)	43 (51.8%)	11 (20.4%)	6 (6.7%)	80 (29.5%)	
43. Number of psychiatric consultation hours available per week:						
	Mean=3.9 Range=.75-11	Mean=5.8 Range=1-30	Mean=11.8 Range=1-60	Mean=33.6 Range=1-120	Mean=19.7 Range=.75-120	
44. Number of psychiatric consultation hours provided per week						

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>
per 1,000 students:	Mean=2.2 Range=.3-6	Mean=1.24 Range=.14-5	Mean=1.07 Range=.10-5	Mean=1.26 Range=.05-5	Mean=1.3 Range=.05-6	
45. Center Directors that have noticed an increase in students with the following problems over the past five years:						
a) Severe psychological problems	38 (88.4%)	67 (85.9%)	43 (84.3%)	73 (83.0%)	221 (85.0%)	
b) Sexual assault concerns (on campus)	8 (20.0%)	23 (29.9%)	14 (28.0%)	39 (45.3%)	84 (33.2%)	
c) Problems related to earlier sexual abuse	12 (28.6%)	30 (39.5%)	16 (32.7%)	29 (33.7%)	87 (34.4%)	
d) Alcohol problems	16 (37.2%)	30 (38.5%)	27 (55.1%)	40 (47.6%)	113 (44.5%)	
e) Other illicit drug use	22 (56.4%)	32 (42.1%)	22 (44.9%)	46 (54.1%)	122 (49.0%)	
f) Learning disabilities	24 (61.5%)	55 (72.4%)	38 (74.5%)	62 (72.9%)	179 (71.3%)	
g) Self-Injury	27 (62.8%)	40 (52.6%)	31 (62.0%)	32 (37.6%)	130 (51.2%)	
h) Eating disorders	15 (35.7%)	26 (33.3%)	18 (36.7%)	37 (43.0%)	96 (37.6%)	
46. Center Directors' opinions on whether it is reasonable for institutions to provide ADA services if a student with a diagnosable disorder needs ongoing counseling support to remain in school:						
a) No, this would place too heavy burden on institutions.	4 (8.9%)	12 (15.6%)	6 (11.3%)	18 (20.0%)	40 (15.1%)	Some Directors stated that service provision would be determined on a case-by-case basis.
b) Yes, ongoing weekly therapy should be provided.	12 (26.7%)	13 (16.9%)	7 (13.2%)	6 (6.7%)	38 (14.3%)	
c) Yes, but probably with a case management approach (i.e., maintaining regular, but not weekly, student contact)	23 (51.1%)	39 (50.6%)	34 (64.2%)	58 (64.4%)	154 (58.1%)	
d) Other	6 (13.3%)	13 (16.9%)	6 (11.3%)	8 (8.9%)	33 (12.5%)	
47. Centers that have on-call services for students in crisis:	33 (76.7%)	60 (75.0%)	45 (83.3%)	64 (72.7%)	202 (76.2%)	
48. Designated staff members who serve on-call:						Other options included:
a) Center staff	28 (84.8%)	55 (90.2%)	40 (88.9%)	47 (73.4%)	170 (83.7%)	Combinations of all listed, Nurse triage, full-time position in student health, contracts with CMHC or other psychiatric services.
b) Center interns	0 (0.0%)	1 (1.6%)	1 (2.2%)	1 (1.6%)	3 (1.5%)	
c) Center practicum students	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0%)	
d) Other Student Affairs Personnel	3 (9.1%)	3 (4.9%)	0 (0.0%)	5 (7.8%)	11 (5.4%)	
e) Other	2 (6.1%)	2 (3.3%)	4 (8.9%)	11 (17.2%)	19 (9.4%)	
49. Method of contacting on-call staff members:						Additional methods listed:
a) Beeper	15 (45.5%)	33 (55.0%)	28 (63.6%)	34 (53.1%)	110 (54.7%)	cell phone, staff home phone numbers given to campus security; combination of (a) & (b).
b) Rotating on-call list	3 (9.1%)	10 (16.7%)	5 (11.4%)	18 (28.1%)	36 (17.9%)	
c) Other	15 (45.5%)	17 (28.3%)	11 (25.0%)	12 (13.2%)	55 (27.4%)	
50. Method of compensating counselors for after-hours emergency work						
a) Hour per hour comp time accumulated/Release time.	4 (12.5%)	17 (28.3%)	10 (23.8%)	20 (35.1%)	51 (26.7%)	
b) Extra pay.	2 (6.3%)	0 (0.0%)	2 (4.8%)	4 (7.0%)	8 (4.2%)	
c) Considered part of the job/ counselors not compensated.	26 (81.3%)	43 (71.7%)	30 (71.4%)	33 (57.9%)	132 (69.1%)	
51. Number of times Center staff were contacted on-call In the past year:						
a) Rarely, a few times a tem.	20 (60.0%)	36 (59.0%)	22 (50.0%)	33 (55.0%)	111 (56.1%)	

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>	9
b) Moderately, several times a month.	11 (33.3%)	22 (36.1%)	21 (47.7%)	17 (28.3%)	71 (35.9%)		
c) Frequently, multiple calls each week.	2 (6.1%)	3 (4.9%)	1 (2.3%)	10 (16.7%)	16 (8.1%)		
52. Percentage of on-call contacts resulting in the on-call person returning to campus after hours?	Mean=21 Range= 0-90	Mean=19 Range= 0-100	Mean=14 Range= 0-80	Mean=18 Range= 0-100	Mean=17.8 Range= 0-100		
53. Centers with obsessive-pursuit cases in the past year:	19 (43.2%)	49 (61.3%)	29 (55.8%)	58 (71.6%)	155 (60.3%)	A total of 347 cases; 50 persons injured and 5 persons killed.	
56. Centers that had to hospitalize a student for psychological reasons in the past year:	33 (75.0%)	69 (88.5%)	46 (92.0%)	79 (95.2%)	227 (89.0%)	A total of 1241 students, Mean=4.9 Range=1-80	
57. Campuses that had an enrolled <u>student</u> suicide in the 2000-2001 school year:	4 (8.9%)	16 (19.3%)	14 (26.9%)	46 (54.1%)	80 (30.2%)	A total of 125 students, Mean=.5, Range=0-.6	
58. Campuses that had a <u>client</u> suicide in the 00-01 school year:	5 (11.1%)	5 (6.0%)	3 (5.8%)	13 (14.6%)	26 (9.7%)		
59. Centers that have had to give warning to a third party about a student who posed a danger to another person:	8 (17.8%)	17 (21.3%)	12 (22.2%)	28 (31.1%)	65 (24.2%)	A total of 117 warnings Mean=.4, Range=0-10.	
60. Centers that had HIV positive clients in the 2000-2001 school year:	5 (12.2%)	22 (27.8%)	18 (36.0%)	40 (54.8%)	85 (35.0%)	A total of 174 students Mean=.7, Range= 0-11 .	
Centers where HIV positive clients posed a risk to third parties:	0 (0.0%)	2 (12.5%)	0 (0.0%)	4 (12.9%)	6 (9.1%)		
61. Directors whose states have legislation in your state that would permit psychotherapists to warn identifiable partners of HIV positive clients in certain limited circumstances:	3 (7.3%)	6 (7.7%)	3 (6.0%)	5 (5.6%)	17 (6.6%)		
States listed: Florida, Georgia, Idaho, Illinois, Ohio, Missouri, Nebraska, New York, Rhode Island, Tennessee, Texas.							
62. Directors in favor of such legislation?	26 (68.4%)	51 (72.9%)	26 (56.5%)	44 (55.0%)	147 (62.8%)		
63 Henry Wechsler and his Harvard team have recently criticized schools' social marketing programs that address campus alcohol problems programs as being ineffective. Directors' levels of agreement with this assessment:							
a) Yes	7 (16.3%)	8 (9.9%)	8 (16.0%)	20 (22.2%)	43 (16.3%)		
b) No	18 (41.9%)	31 (37.3%)	15 (30.0%)	27 (30.0%)	91 (34.5%)		
c) Don't know	18 (41.9%)	42 (51.9%)	27 (54.0%)	43 (47.3%)	130 (49.2%)		
64. Director's response to an FBI agent who has a signed release							

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>
form from a client giving permission to access the client's records:						
a) Copy of file would be provided.	6 (13.6%)	4 (5.3%)	4 (8.5%)	7 (8.0%)	21 (8.3%)	
b) Agent would be allowed to read file in Center.	1 (2.3%)	3 (3.9%)	3 (6.4%)	4 (4.6%)	11 (4.3%)	
c) A verbal report would be given to agent.	8 (18.2%)	12 (15.8%)	13 (27.7%)	32 (36.8%)	65 (25.6%)	
d) Records would be made available only if the request is made directly to us by the client.	22 (50.0%)	49 (64.5%)	26 (55.3%)	36 (41.4%)	133 (52.4%)	
e) No access would be provided even at the client's request without a court order.	7 (15.9%)	8 (10.5%)	1 (2.1%)	8 (9.2%)	24 (9.4%)	
65. Centers that inform students that in the future they may be pressured to sign release of information forms if seeking employment in government agencies or admittance to the Bar:	9 (20.5%)	22 (27.5%)	20 (39.2%)	41 (45.1%)	92 (35.0%)	Percentage of Centers that inform students is up 17.2% since 1997.
66. Directors who believe that providing this information would deter students from seeking help:	28 (66.7%)	53 (68.8%)	40 (80.0%)	59 (67.8%)	180 (70.3%)	Up from 42.1% in 1997.
67. Directors in favor of a professional standard stating that psychologists and counselors are not permitted to release student records to anyone other than another treating professional (barring court order), even with the signed release of the client:	32 (76.2%)	63 (78.5%)	38 (77.6%)	67 (76.1%)	200 (77.2%)	Percentage of directors supporting this standard up 5.8 % since 1997
68. Director's treatment approach if a client comes to Center to address a particular problem (Let's say dealing with a difficult roommate), but indicates either during a structured intake interview or an intake checklist, evidence of earlier childhood abuse, or other psychological problems):						
a) Treatment goals are jointly discussed and agreed upon with the client.	39 (86.7%)	70 (85.4%)	46 (85.2%)	74 (81.3%)	229 (84.2%)	Some directors chose both (a) and (c).
b) Counselor should stick as much as possible to the resolution of the presenting problem.	1 (2.2%)	2 (2.4%)	0 (0.0%)	2 (2.2%)	5 (1.8%)	
c) Counselor should expand therapy to include a fuller exploration of issues raised through the intake process.	5 (11.1%)	8 (9.8%)	7 (13.0%)	12 (13.2%)	32 (11.8%)	
69. Directors reporting that their states have passed a law making it mandatory for a counselor to inform a state agency if a client reports having had sex with a previous therapist:	6 (13.6%)	8 (10.0%)	6 (11.8%)	13 (15.1%)	33 (12.6%)	
States listed were:California,Colorado, Georgia, Oregon, Massachusetts, Minnesota, Ohio,Rhode Island, Tennessee, Texas, Virginia, Wisconsin and Provinces of Alberta and Ontario.						
70. Directors' reactions to this kind of law:						
a) I'm opposed. The potential damage to the counseling relationship is too great and I think our professional association should address this issue.	16 (36.4%)	33 (41.3%)	26 (52.0%)	33 (37.9%)	108 (41.4%)	
b) I'm in favor of it. Even though it poses risks to counseling						

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>
relationships, it will help to clean up the profession.	10 (22.7%)	20 (25.0%)	6 (12.0%)	22 (25.3%)	58 (22.2%)	
c) I'm ambivalent.	18 (40.9%)	27 (33.8%)	18 (36.0%)	32 (36.8%)	95 (36.4%)	

Comparison of Counseling Center Director and Chief Student Affairs Officer on Selected Questions from the 2001 National Survey of Counseling Center Directors (Questions 71-73)

71. Directors who believe they should inform the VP or other senior person if a client is:

	Yes, even without the client's permission		Yes, but only if client signs a release form		No, in all cases		Comments	
	<u>DIR</u>	<u>VP</u>	<u>DIR</u>	<u>VP</u>	<u>DIR</u>	<u>VP</u>		
a) A resident student who is a suicidal risk and also will require hospitalization.	106 (40.8%)	120 (75.5%)	95 (36.5%)	34 (21.4%)	59 (22.7%)	5 (3.1%)	The number of Directors who said Yes, in all cases is generally going down since we asked the question in 1992 & 1997. Directors are much less likely to release information without a signed release form.	
b) A student who has some potential for suicide but hospitalization is not required.	16 (6.2%)	47 (29.4%)	78 (30.1%)	72 (45.0%)	165 (63.7%)	41 (25.6%)		
c) A student whose psychological state is such that he/she might pose a danger to other students.	155 (61.5%)	142 (88.8%)	64 (25.4%)	16 (10.0%)	33 (13.1%)	2 (1.3%)		
d) A student who tells a counselor that he/she has been raped by a resident assistant but doesn't want to make it public.	24 (9.2%)	50 (31.8 %)	145 (55.8%)	81 (51.6%)	91 (35.0%)	26 (16.6%)		
e) A student who responds to a counselor that he/she has some kleptomania tendencies and has been stealing from other students in the residence halls.	4 (1.5%)	23 (14.5%)	86 (33.1%)	79 (49.1%)	170 (65.3%)	57 (35.8%)		There continue to be discrepancies in how Directors and VP's view these issues.
f) A resident student who reports to a counselor that he/she is making obscene phone calls to other students in residence	6 (2.4%)	22 (14.0%)	81 (31.8%)	83 (52.9%)	168 (65.9%)	52 (33.1%)		
g) A student reports to a counselor that his roommate is planning to set off a smoke bomb in a large auditorium and fears it might hurt or panic people.	152 (58.9%)	132 (83.0%)	80 (31.0%)	18 (11.3%)	26 (10.1%)	9 (5.7%)		
h) A resident student reports that he/she is HIV positive and is sexually active	27 (10.9%)	53 (34.0%)	79 (32.0%)	52 (33.3%)	141 (57.1%)	51 (32.7%)		

72. Directors who think it's reasonable to respond to the VPs request for information in the following situations:

	Yes, even without the client's permission		Yes, but only if client signs a release form		No, in all cases		
	<u>DIR</u>	<u>VP</u>	<u>DIR</u>	<u>VP</u>	<u>DIR</u>	<u>VP</u>	
a) The VP is concerned about a student's behavior and wants to know if the student has ever received counseling	16 (6.1%)	40 (25.3%)	168 (63.6%)	90 (57.0%)	80 (30.3%)	28 (17.7%)	Similar rates were reported in 1997. The differences of opinions between VPs and Directors remains a source of potential conflict.
b) The VP refers a student to the Center and wants to know if the student has kept the appointment	33 (12.4%)	64 (40.5%)	212 (79.4%)	82 (51.9%)	22 (8.2%)	12 (7.6%)	
c) The VP refers a student to the Center and wants not the details of counseling but whether the client is making progress in counseling	10 (3.7%)	22 (13.9%)	188 (70.4%)	96 (60.8%)	69 (25.8%)	40 (25.3%)	

Under 2,500 2,500 - 7,500 7,500 - 15,000 Over 15,000 TOTAL COMMENTS

(n =45) (n =83) (n = 55) (n =91) (n=274)

73. Presented below are ratings provided by Directors and Vice Presidents for determining how essential particular services are. 161 Vice Presidents responded to these questions. The ratings range from 5 = Highly Essential to 1 = Not At All Essential. The percentages presented here reflect the percentage of Directors and Vice Presidents who rated the service as **Very Essential, and Highly Essential.**

	<u>Director Rating</u>	<u>VP Rating</u>	<u>Director's Prediction of VP Rating</u>	
a) Extensive psychotherapy (6 months or longer) for all students who might benefit.	21.8%	10.1%	10.8%	Directors underestimated VP's ratings by more than 10% in only 4 instances (24%)
b) Group therapy	48.1%	49.7%	35.4%	
*c) Brief counseling (up to 12 sessions) with whatever problems students bring to the Center.	89.5%	96.2%	86.5%	
*d) Crisis intervention (responding to serious student crises such as suicide attempts and psychotic breakdowns).	97.8%	99.4%	97.3%	
*e) The training of resident hall staff or others on campus who work with students.	79.8%	87.3%	78.4%	The 5 services most highly rated by directors and VP's are asterisked
f) Treatment of whatever length is necessary for students who have been sexually assaulted on campus	74.4%	61.0%	66.7%	
g) Specialized sexual assault counseling program (apart from traditional counseling program).	29.4%	48.4%	27.6%	
h) Campus research, e.g. surveys that help to educate the campus community about student characteristics or needs.	34.7%	37.7%	39.7%	
i) Research for publication.	11.6%	9.4%	9.7%	
j) Learning skills or study skills program.	36.2%	52.2%	37.8%	
k) Psychiatrists providing psychotherapy (in addition to doing psychiatric assessment and prescribing medication).	15.6%	22.8%	10.5%	
l) Psychiatric assessment and prescriptions accessible on campus.	73.1%	57.9%	50.0%	
m) The acceptance of mandated referrals by the Counseling center from judicial boards and administrators.	21.3%	45.9%	47.0%	
n) Structured groups on assertiveness, social skills, etc.	39.7%	42.8%	37.1%	
*o) Consultation with faculty, staff, and administrators.	91.3%	87.4%	87.7%	
p) Serving as campus mediators.	18.4%	21.5%	19.2%	
*q) Serving on crisis intervention teams with other campus professionals	85.7%	91.2%	84.3%	

74. Directors on an internet Listserve with other counseling center directors.	36 (81.8%)	73 (89.0%)	45 (86.5%)	84 (95.5%)	238 (89.5%)
75. Directors who have sought the assistance on the Listserve from other directors.	28 (63.6%)	56 (68.3%)	39 (75.0%)	67 (76.1%)	190 (71.4%)
76. Directors who have benefited from the answers to questions that others have posted on the Listserve.	36 (83.7%)	68 (89.5%)	46 (95.8%)	79 (94.0%)	229 (91.2%)

	<u>Under 2,500</u> (n =45)	<u>2,500 - 7,500</u> (n =83)	<u>7,500 - 15,000</u> (n = 55)	<u>Over 15,000</u> (n =91)	<u>TOTAL</u> (n=274)	<u>COMMENTS</u>	13
77. Directors' highest degree:						Percentages have remained fairly consistent with results in 1991 and 1994. There is a slight rise in the number of directors with master level degrees. Other degrees listed: Masters of rehabilitation counseling, Ed.S., and MFT, Ph.D.	
a) Doctorate: Clinical/Counseling Psychology	23 (51.1%)	61 (75.3%)	35 (66.0%)	65 (73.0%)	184 (68.7%)		
b) Masters: Clinical/Counseling Psychology	2 (4.4%)	0 (0.0%)	3 (5.7%)	2 (2.2%)	7 (2.6%)		
c) Doctorate: Social Work	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)		
d) Masters: Social Work (MSW)	2 (4.4%)	4 (4.9%)	0 (0.0%)	3 (3.4%)	9 (3.4%)		
e) Doctorate: Counseling/Counseling Ed/Mental Health	5 (11.1%)	8 (9.9%)	8 (15.1%)	12 (13.5%)	33 (12.3%)		
f) Masters: Counseling/Counseling Ed/Mental Health	11 (24.4%)	6 (7.4%)	5 (9.4%)	3 (3.4%)	25 (9.3%)		
g) Doctorate: Student Personnel	1 (2.2%)	0 (0.0%)	1 (1.9%)	1 (1.1%)	3 (1.1%)		
h) Masters: Student Personnel	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (1.1%)	1 (.4%)		
i) M.D.	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)		
j) Other	1 (2.2%)	2 (2.5%)	1 (1.9%)	2 (2.2%)	6 (2.2%)		
78. Directors identify themselves primarily as:						Some directors identify themselves primarily as: Marriage and Family counselors, Nurse Practitioner, and licensed mental health counselor.	
a) Clinical psychologists	9 (20.0%)	30 (37.5%)	10 (18.9%)	25 (28.1%)	74 (27.7%)		
b) Counseling psychologists	16 (35.6%)	35 (43.8%)	26 (49.1%)	46 (51.7%)	123 (46.1%)		
c) Psychiatrists	0 (0.0%)	0 (0.0%)	1 (1.9%)	0 (0.0%)	1 (.4%)		
d) Mental health professionals	3 (6.7%)	5 (6.3%)	2 (3.8%)	2 (2.2%)	12 (4.5%)		
e) Social workers	0 (0.0%)	3 (3.8%)	0 (0%)	3 (3.4%)	6 (2.2%)		
f) Student personnel administrators	2 (4.4%)	1 (1.3%)	3 (5.7%)	3 (3.4%)	9 (3.4%)		
g) Professional counselors	10 (22.2%)	6 (7.5%)	7 (13.2%)	8 (9.0%)	31 (11.6%)		
h) Other	5 (11.1%)	0 (0.0%)	4 (7.5%)	2 (2.2%)	11 (4.1%)		
79. Director's degree of happiness with their job						Compared with 1992:	
a) Extremely happy with this work.	24 (53.3%)	35 (43.8%)	26 (50.0%)	41 (48.8%)	126 (48.3%)	-Up from 29.5%	
b) Quite happy with this work.	18 (40.0%)	34 (42.5%)	17 (32.7%)	38 (45.2%)	107 (41.0%)	-Down from 53.4%	
c) Moderately happy with this work.	2 (4.4%)	10 (12.5%)	8 (15.4%)	4 (4.8%)	24 (9.2%)	-Down from 14.1%	
d) Quite unhappy with this work.	1 (2.2%)	1 (1.2%)	1 (1.9%)	0 (0.0%)	3 (1.1%)	-Down from 1.7%	
e) Extremely unhappy with this work.	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (1.2%)	1 (0.4%)	-DOWn from 0.7%	
80. Pursuits of preceding Directors after they left their counseling center directorships:						Other careers listed: private practice (23), community mental health (5), career services (2), mother (2), prison work (2), retreat center (1), and corporate consultation (1).	
a) Returned to a staff position.	2 (4.8%)	4 (5.3%)	3 (6.0%)	13 (15.1%)	22 (8.7%)		
b) Moved to another Directorship.	4 (9.5%)	10 (13.2%)	5 (10.0%)	5 (5.8%)	24 (9.4%)		
c) Moved to a higher administrative position	5 (11.9%)	11 (14.5%)	8 (16.0%)	11 (12.8%)	35 (13.8%)		
d) Moved to a faculty position.	2 (4.8%)	8 10.5%	1 (2.0%)	8 (9.3%)	19 (7.5%)		
e) Retired.	7 (16.7%)	17 (44.4%)	19 (38.0%)	26 (30.2%)	69 (27.2%)		
f) EAP services	0 (0.0%)	3 (3.9%)	0 (0.0%)	2 (2.3%)	5 (2.0%)		
g) Other	22 (52.4%)	23 (30.3%)	14 (28.0%)	21 (24.4%)	80 (31.5%)		
81. For a list of innovative programs, see Appendix D.							